



Ten local routes operate in Newport News:

Two new routes implemented	Three routes with alignment/frequency changes	Five routes proposed for elimination
<ul style="list-style-type: none"> > Route 116 VPCC / Orcutt Ave / Newport News Transit Center / 6th St & Ivy Ave > Route 120 Newport News Transit Center / Sentara CarePlex Hospital 	<ul style="list-style-type: none"> > Route 103 Hampton Transit Center / Newport News Transit Center > Route 107 Newport News Transit Center / Warwick Blvd / Patrick Henry Mall > Route 111 VPCC / Patrick Henry Mall / Woodside Ln 	<ul style="list-style-type: none"> > Route 104 Newport News Transit Center / Newmarket > Route 105 Maple Ave & 27th St / Peninsula Town Center > Route 106 Newport News Transit Center / Warwick Blvd / Fort Eustis > Route 108 Riverside Medical Center / Patrick Henry Mall / Lee Hall > Route 110 Hampton Transit Center / VPCC
<ul style="list-style-type: none"> > Three 757 Express regional backbone routes with 15-minute peak period service (Routes 101, 112, and 114). > One OnDemand Rideshare zone currently operating. 		

SOP Customer Impact

The System Optimization Plan explores how HRT can put its limited resources to their best use by reducing low-ridership local bus service and reinvesting those savings in routes with high ridership demand.

The SOP Will:

Increase regional backbone service and improve reliability:



Expanding to 13 regional backbone routes would give more than **330,000 additional residents**—over 45% of Hampton Roads—access to 15-minute or better service within a half mile.

Limit loss of service:



Fewer than 1% of current riders will be more than a quarter mile from a bus stop or OnDemand Rideshare zone, with new stops added at key locations along new segments.

Lower wait times for more customers who rely on transit:



The SOP will add up to **10 OnDemand Rideshare** zones with a wait time of approximately 15 minutes or less.

