



Ten local routes operate in Hampton:

Two new routes implemented

- › **Route 116** VPCC / Orcutt Ave / Newport News Transit Center / 6th St & Ivy Ave
- › **Route 120** Newport News Transit Center / Sentara CarePlex Hospital

Three routes with alignment/frequency changes

- › **Route 103** Hampton Transit Center / Newport News Transit Center
- › **Route 109** Hampton Transit Center / Buckroe Beach
- › **Route 111** VPCC / Patrick Henry Mall / Woodside Ln

Five routes proposed for elimination

- › **Route 102** Hampton Transit Center / Queen Street / Peninsula Town Center
- › **Route 105** Maple Ave & 27th St / Peninsula Town Center
- › **Route 110** Hampton Transit Center / VPCC
- › **Route 115** Hampton Transit Center / Fox Hill / Buckroe Beach / VA Hospital
- › **Route 118** Hampton Transit Center / VPCC / Semple Farm Rd

- › **Two 757 Express regional backbone routes with 15-minute peak period service (Routes 101 and 114).**
- › **Three OnDemand Rideshare zones, including one launched in January 2026.**

SOP Customer Impact

The System Optimization Plan explores how HRT can put its limited resources to their best use by reducing low-ridership local bus service and reinvesting those savings in routes with high ridership demand.

The SOP Will:

Increase regional backbone service and improve reliability:



Expanding to 13 regional backbone routes would give more than **330,000 additional residents**—over 45% of Hampton Roads—access to 15-minute or better service within a half mile.

Limit loss of service:



Fewer than 1% of current riders will be more than a quarter mile from a bus stop or OnDemand Rideshare zone, with new stops added at key locations along new segments.

Lower wait times for more customers who rely on transit:



The SOP will add up to **10 OnDemand Rideshare** zones with a wait time of approximately 15 minutes or less.

