



LEGEND

- 25 Local Bus Routes
- Routes
- City Boundaries
- Transit Centers and Transfer Stops
- 757 Express Bus Routes
- Preliminary OnDemand Rideshare Zone*

*Boundaries are subject to change based on demand and access to key destinations

Eight local routes operate in Chesapeake:

Four routes with no changes	Three routes with alignment/frequency changes	One route proposed for elimination
<ul style="list-style-type: none"> › Route 14 Robert Hall Blvd / Chesapeake Municipal Ctr › Route 44 Downtown Norfolk Transit Center / Sentara Norfolk General Hospital / Midtown Portsmouth › Route 57 Robert Hall Blvd / Airline Blvd › Route 58 Liberty St & Seaboard Ave / TCC Chesapeake Campus 	<ul style="list-style-type: none"> › Route 12 Downtown Norfolk / TCC Virginia Beach › Route 13 Downtown Norfolk / Robert Hall / Summit Pointe › Route 24 Pembroke East / Summit Pointe / Robert Hall Blvd 	<ul style="list-style-type: none"> › Route 6 Downtown Norfolk / South Norfolk / Robert Hall Blvd

- › One 757 Express regional backbone route with 15-minute peak period service (Route 15).
- › Three OnDemand Rideshare zones, including one launched in January 2026.

SOP Customer Impact

The System Optimization Plan explores how HRT can put its limited resources to their best use by reducing low-ridership local bus service and reinvesting those savings in routes with high ridership demand.

The SOP Will:

Increase regional backbone service and improve reliability:



Expanding to 13 regional backbone routes would give **more than 330,000 additional residents**—over 45% of Hampton Roads—access to 15-minute or better service within a half mile.

Limit loss of service:



Fewer than 1% of current riders will be more than a quarter mile from a bus stop or OnDemand Rideshare zone, with new stops added at key locations along new segments.

Lower wait times for more customers who rely on transit:



The SOP will add up to **10 OnDemand Rideshare zones**, covering 70 square miles with a wait time of 15 minutes or less.

