HAMPTON ROADS TRANSIT

Meeting of the Operations and Oversight Committee

Thursday, October 8, 2026, • 10:00 a.m.
509 E. 18th Street Norfolk, VA, and
Virtual Zoom Meeting

A meeting of the Operations and Oversight Committee is scheduled for Thursday, October 8, 2026, at 10:00 a.m. in the Norfolk Boardroom.

Those who wish to join the meeting via ZOOM may do so by following the link at:

https://hrtransit-org.zoom.us/j/92755019927

The agenda and supporting materials are included in this package for your review.

Meeting of the Operations and Oversight Committee

Thursday, October 8, 2026, • 10:00 a.m.
509 E. 18th Street Norfolk, VA, and
Virtual Zoom Meeting

AGENDA

1. Approval of the June 2026 Operations and Oversight Committee Meeting Minutes

2. Review Action Items- None

3. Audit Update – Malika Blume

4. Procurement Recommendations to the Committee – Sonya Luther

    a. Contract No. 22-00211B, Modification No. 5, Human Resources Management System Software and Implementation Services.

    b. Contract No. 26-00403, Physical Security System Support Services (Renewal).

5. Task Orders **(for informational purposes only)**.

    a. Contract 21-00128, Ticket Vending Machines/Odyssey Farebox Systems, Repair Parts, Software/Hardware, and Maintenance Support:

        i. Task Order 235. This Task Order is for Data probe escutcheon; O-rings. This Task order is for $178.80 and is funded with operating funds.

        ii. Task Order 236. This Task Order is for Flanged bearings; O-rings; Plain bearing teflon; Spring actuators. This Task order is for $1,072.65 and is funded with operating funds.

iii. Task Order 237. This Task Order is for Controller module repair. This Task order is for $180.00 and is funded with operating funds.

iv. Task Order 238. This Task Order is for Odyssey power supply; Magtek swipe reader. This Task order is for $11,701.24 and is funded with operating funds.

v. Task Order 239. This Task Order is for Controller board repair. This Task order is for $180.00 and is funded with operating funds.

vi. Task Order 240. This Task Order is for Mag head; O-rings; Kevlar cord belt. This Task order is for $2,181.86 and is funded with operating funds.

vii. Task Order 241. This Task Order is for Controller board module repair. This Task order is for $2,589.78 and is funded with operating funds.

viii. Task Order 242. This Task Order is for Pedestal board; Insulator cover. This Task order is for $2,215.34 and is funded with operating funds.

ix. Task Order 243. This Task Order is for OCU bottom enclosure. This Task order is for $2,823.70 and is funded with operating funds.

x. Task Order 244. This Task Order is for Controller board repairs. This Task order is for $540.00 and is funded with operating funds.

xi. Task Order 245. This Task Order is for Controller board repair. This Task order is for $180.00 and is funded with operating funds.

xii. Task Order 246. This Task Order is for Controller board module repair. This Task order is for $180.00 and is funded with operating funds.

xiii. Task Order 247. This Task Order is for Transceiver, CBID-V2; O-rings. This Task order is for $3,156.08 and is funded with operating funds.

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xiv. Task Order 248. This Task Order is for Coin validator repair. This Task order is for $360.00 and is funded with operating funds.

6. Options to be Exercised October, November, December – Sonya Luther

7. Upcoming Commission Approvals – Sonya Luther

8. Operations Update – Benjamin Simms, IV

9. Old and New Business

10. Adjournment

The next Operations and Oversight Committee Meeting will be held on Thursday, November 5, 2026, in Hampton, VA and virtually via ZOOM.

Meeting of the Operations and Oversight Committee

Thursday June 11, 2026, • 10:00 a.m.
509 E. 18th Street Norfolk, VA, and Zoom Meeting

MEETING MINUTES

Call to Order

Chair Glover called the meeting to order at 10:00 AM.

Commissioners in attendance:

Chair Glover, Portsmouth
Commissioner Johnson, Chesapeake
Commissioner Daughtery, DRPT
Commissioner M. Johnson, Norfolk

Hampton Roads Transit Staff in attendance:

Tammara Askew, Sr. Data Analyst (Zoom)
Malika Blume, Director of Internal Audit
Monquie Battle, Ops Project & Contract Administrator
Barry Bland, Operations Project and Contract Administrator
Amy Braziel, Director of Contracted Services and Operational Analytics
Dudley Clark, Contract Budget Analyst (Zoom)
Rodney Davis, Director of Customer Relations
Scott Demharter, Director of Facilities
Glenda Dixon, Sr. Director of ERP Systems and Services
Gavin Dorsey, Budget Analyst (Zoom)
Jennifer Dove, Civil Rights/Grants Project Manager (Zoom)
Angela Glass, Director of Budget and Financial Analysis (Zoom)
William Harrell, President and CEO
Danielle Hill, Director of Human Resources
Toni Hunter, Staff Auditor (Zoom)
Ashley Johnson, Director of Budget and Financial Analysis (Zoom)
Shane Kelly, Sr. Manager Security & Emerg Preparedness
Karen Kitsis, Sr. Director of Planning and Development
Sonya Luther, Director of Procurement
Alexis Majied, Chief Communications Officer
Tony Mungo, Manager of Bus Materials
Tracy Moore, Director of Transportation (Zoom)
Sibyl Pappas, Chief Engineering & Facilities Officer
Jason Petruska, Sr Contract Specialist (Zoom)

Noelle Pinkard, Organizational Advancement Officer (Zoom)
John Powell, Telecommunications Specialist
Luis Ramos, Executive Assistant to the President & CEO
Dawn Sciortino, Chief Safety, Risk and Emergency Management Officer (Zoom)
Kevin Shaw, Director of Bus Maintenance
Benjamin Simms, Chief Transit Operations Officer
Julie Taft, Procurement Administrative Assistant (Zoom)
Robert Travers, Corporate Counsel
Jessica White, Contract Specialist (Zoom)
Keishia Williams, Operations Support Technician
Kim Wolcott, Chief Human Resources Officer

Others in attendance:

Alt. Commissioner Cipriano, Newport News

The May 2026 Operations and Oversight meeting package was distributed electronically to committee members and the media in advance of the meeting. The meeting package consisted of:

- Agenda
- Action Items
- Minutes from the Previous Meeting
- Audit Update
- Procurement Items for Approval
- Options to be Exercised.
- Upcoming Procurements

Approval of May 2026, Meeting Minutes

A motion to approve May 2026, Operations and Oversight Committee meeting minutes were made by Commissioner Johnson and properly seconded by Commissioner M. Johnson. A roll call vote resulted as follows:

Ayes: Commissioners Glover, Johnson, Daughtery, and M. Johnson.
Nays: None
Abstain: None

Audit Update

Ms. Malika Blume gave an internal audit review of light rail vehicle maintenance was presented.

Review of the Operations and Oversight Committee Action Items

There were no action items.

Procurement Items for Approval

Contract No. 26-00396, Connecting Chesapeake Phase II Feasibility Analysis.

Ms. Luther presented Contract No. 26-00396, Connecting Chesapeake Phase II Feasibility Analysis, as a recommendation that the Commission approve the award of a contract to Rummel, Klepper & Kahl, LLP to conduct a phase II feasibility study for BRT to connect Chesapeake to Downtown Norfolk in the not-to-exceed amount of $1,087,697.00.

Ms. Karen Kitsis gave a presentation.

There were questions about the increase in proposed hours.

A motion to approve Contract No. 26-00396, Connecting Chesapeake Phase II Feasibility Analysis was made by Commissioner Johnson and properly seconded by Commissioner M. Johnson. A roll call vote resulted as follows:

Ayes: Commissioners Glover, Johnson, Daughtery, and M. Johnson.
Nays: None
Abstain: None

Contract No. 22-00174, Modification No. 6, Lawn and Landscaping Services.

Ms. Luther presented Contract No. 22-00174, Modification No. 6, Lawn and Landscaping Services as a recommendation that the Commission approve the award of a modification to increase the lawn and landscaping services contract by the not-to-exceed amount of $89,419.00, from $1,214,309.20 to $1,303,728.20.

Ms. Amy Braziel answered questions.

A motion to approve Contract No. 22-00174, Modification No. 6, Lawn and Landscaping Services, was made by Commissioner Johnson and properly seconded by Commissioner M. Johnson. A roll call vote resulted as follows:

Ayes: Commissioners Glover, Johnson, Daughtery, and M. Johnson.
Nays: None
Abstain: None

Contract No. 26-00408, Rapid7 – Managed Threat Complete Advanced/Managed Detection and Response Services (Renewal).

Ms. Luther presented Contract No. 26-00408, Rapid7 – Managed Threat Complete Advanced/Managed Detection and Response Services (Renewal) as a recommendation that the Commission approve the award of a contract to GovConnection, Inc. to provide Rapid7 – Managed Threat Complete

Advanced/Managed Detection and Response Services in the not-to-exceed amount of $416,352.00.

Mr. Afonso Alves gave a presentation.

A motion to approve Contract No. 26-00408, Rapid7 – Managed Threat Complete Advanced/Managed Detection and Response Services (Renewal), was made by Commissioner Johnson and properly seconded by Commissioner M. Johnson. A roll call vote resulted as follows:

Ayes: Commissioners Glover, Johnson, Daughtery, and M. Johnson.
Nays: None
Abstain: None

Contract No. 26-00393, Sign Fabrication, Installation, and Maintenance Services.

Ms. Luther presented Contract No. 26-00393, Sign Fabrication, Installation, and Maintenance Services, as a recommendation that the Commission approve the award of a contract The Graphics Shop to provide sign fabrication, installation, and maintenance services in the not-to-exceed amount of $2,568,060.00 over a five-year period.

Mr. Kim Ochoa gave a presentation.

A motion to Contract No. 26-00393, Sign Fabrication, Installation, and Maintenance Services, was made by Commissioner Daughtery and properly seconded by Commissioner M. Johnson. A roll call vote resulted as follows:

Ayes: Commissioners Glover, Johnson, Daughtery, and M. Johnson.
Nays: None
Abstain: None

Task Orders

Task orders were included on the agenda for review. There were no questions or comments regarding the same.

Options to be Exercised.

Options to be Exercised

Upcoming Procurements

Upcoming procurements enclosed in the meeting package were reviewed with the Committee.

Operations Update

Maintenance Training and Innovation: HRT has developed an in-house training simulator using retired bus components to replicate real-world mechanical issues. This hands-on training strengthens technician problem-solving skills, improves maintenance quality, reduces repair costs, and enhances fleet reliability and safety. The initiative supports cost containment by increasing
in-house repair capacity.

Special Visit: Actress, model, and broadcaster Jane Kennedy-the first Black woman to co-host a national sports TV program in 1978-visited HRT's campus on June 13 for a meet-and-greet event in conjunction with the Circle of Care Honors. The marketing and operations teams were recognized for coordinating the event.

Cosmic Baseball Event Support: HRT provided enhanced light rail and ferry services for the event, transporting over 16,000 residents. Transit Security Officers (TSOs) were highly visible and well-received, becoming fan favorites with children who requested photos and autographs. The event demonstrated HRT's role in supporting regional tourism and community engagement.

Transit Security Officer Program Growth: The TSO program, initiated six years ago, has grown from specialists to nine officers, with plans to expand to 16 in the upcoming budget year. The program provides on-demand security and triage support, enhancing customer confidence and safety.

Sail 250 Event Preparation: HRT is preparing for the Sail 250 celebration commemorating the U.S. 250th anniversary, involving over 60 ships from 20 countries and 7,000 visitors to the Hampton Roads region. HRT is coordinating with regional partners to manage transportation needs. As part of the celebration, ferry service will be free from June 19-22 in Portsmouth and Norfolk to welcome visitors. The rail and engineering teams are conducting ongoing inspections and maintenance to ensure system readiness.

Old and New Business

Old and New Business - None

Commissioner Comments

- Commissioner M. Johnson expressed gratitude to HRT for enabling seamless mobility during the busy Sail 250 and Juneteenth events, noting that reliable transit allows people to enjoy celebrations without transportation concerns.

- Commissioner Daughtery announced that Virginia Breeze and City Bus Lines will offer 50% off fares on select dates (June 19-21 and July 2-5) to encourage attendance at regional events, expressing appreciation for HRT's collaboration.

**The next meeting will be held on Thursday, July 9, 2026, at 10:00 am in the HRT HAMPTON Boardroom. **

Adjournment

Commissioner Glover adjourned the meeting at 10:52 AM.

Submitted by Keishia Williams, Operations Support Technician

HAMPTON ROADS TRANSIT

Part of the
Meeting Minutes

Internal Audit Department Report

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Light Rail Vehicle Maintenance Audit

(Audit Scope)

Part of the
Meeting Minutes

The audit sought to examine if HRT's Light Rail Vehicle Maintenance departments are following their departmental responsibilities as required by the ASP. Internal Audit assessed the following:

- Departmental roles/functions
- Departmental safety responsibilities
- Participation in safety related committees
- Knowledge of reporting workplace hazards
- Maintenance of light rail facilities
- HRT maintenance databases
- Maintenance training program
- Maintenance inspection program

Multi-Departmental Audit cont.
(Areas of Opportunity)

Part of the
Meeting Minutes

No Findings

Triennial Audit

Part of the
Meeting Minutes

Virginia Department of Rail and Public Transportation

- Roadway Worker Protection Program – June 22 - 24, 2026

Onspring Audit Software

Part of the
Meeting Minutes

- Implementation process
- Conducting testing of different elements of the software

Thank you!

Part of the
Meeting Minutes

Questions

Connecting Chesapeake: Phase II Study

Part of the
Meeting Minutes

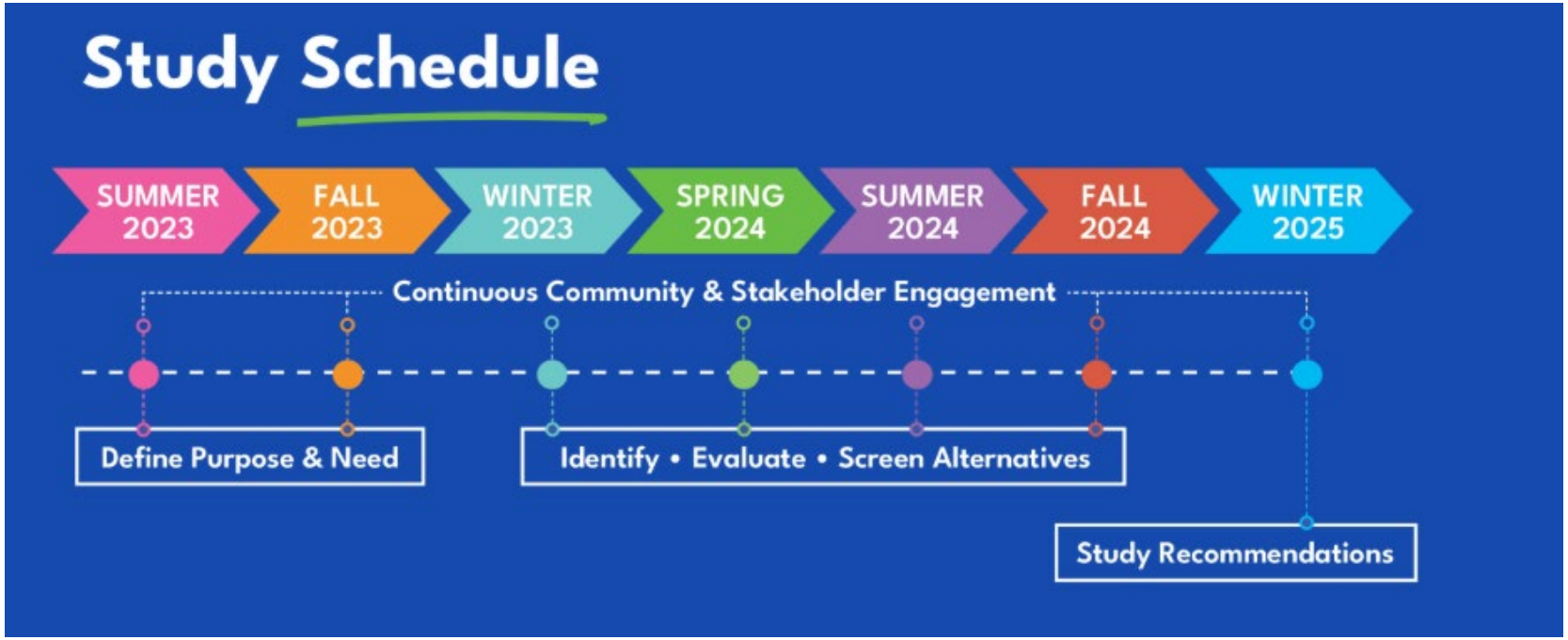
O & O Committee
6/11/26

HAMPTON ROADS
TRANSIT

Connecting Chesapeake Phase I Study

Part of the
Meeting Minutes

- Examined various routes between downtown Norfolk and Chesapeake Regional Medical Center
- Examined feasibility of light rail, bus rapid transit, and express bus modal options
- Robust public outreach

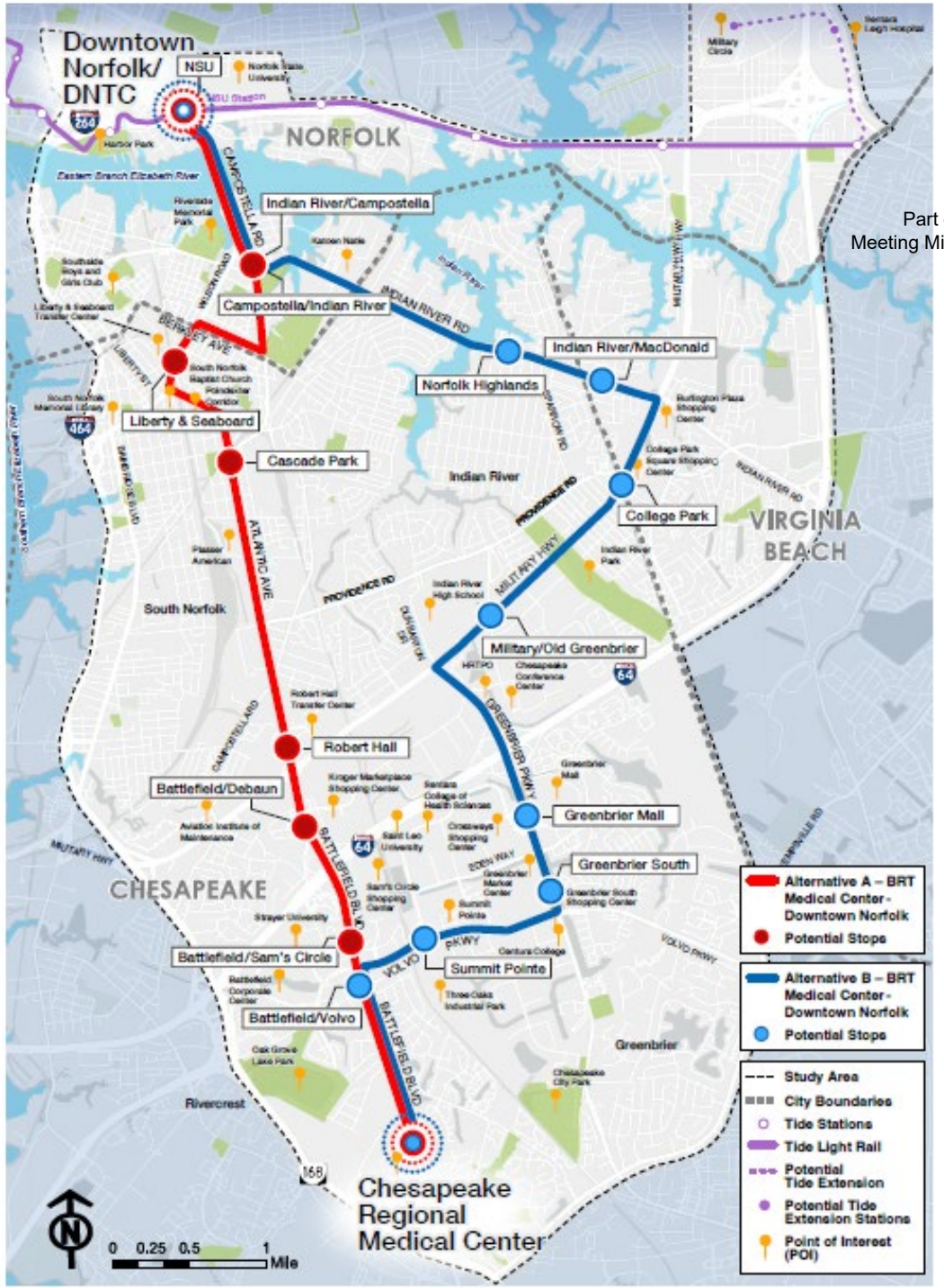


HAMPTON ROADS TRANSIT

Connecting Chesapeake Phase I Study Results

- Alignment options: Alternative A and B
- Modal options: BRT (Build Alternative) and BRT-Lite (Express Bus/No Build)
- July 2025: City of Chesapeake Resolution to advance to Phase II

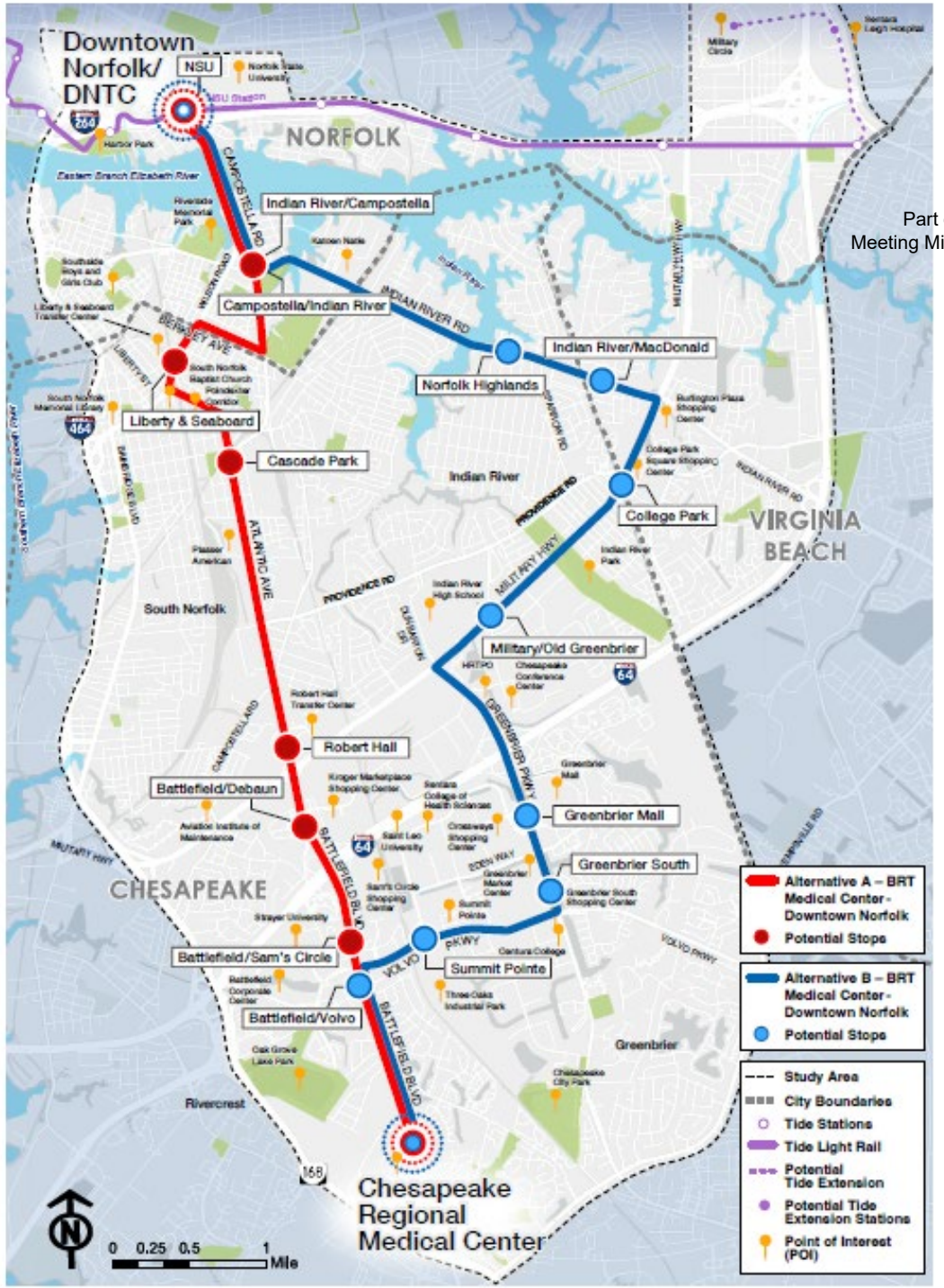
Part of the Meeting Minutes



HAMPTON ROADS TRANSIT

Connecting Chesapeake Phase II Focus

- Determine Preferred Alternative:
  - Identification and consensus on build alternative to potentially advance into CIG-Small Start process
- Key tasks:
  - Modal and route analysis
  - Ridership modeling
  - Traffic analysis
  - Start/end of line options
  - Operations and maintenance planning
  - Cost estimation
  - Public Outreach
- Approximately 14-16 month process



Part of the Meeting Minutes

HAMPTON ROADS TRANSIT

HAMPTON ROADS TRANSIT

Part of the
Meeting Minutes

Rapid7 Managed Threat Complete (MTC) Managed Detection & Response (MDR)
June 11, 2026

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Rapid7 – Strategic Value

Part of the
Meeting Minutes

- Reduces risk by catching attacks early
- Offloads workload from internal IT and security teams
- Provides expert-level response without needing in-house analysts
- Improves visibility across endpoints, Cloud and network
- Generates reports with actions, insights and recommendations

Rapid7 - 24/7 Managed Threat Detection & Response

Part of the Meeting Minutes

What It Is

Managed cybersecurity service monitoring environment 24/7

What It Delivers

- Continuous Monitoring
- Threat Detection
- Rapid Response
- Guided Remediation

Why It Matters

- Reduces Risk
- Offloads IT Workload
- Expert Response
- Improves Visibility

How It Works

- Collects Data
- Analyzes Activity
- Alerts & Responds
- Reports Insights

Key Benefit:

A full security operations team—without building one.

Thank You

Questions?

Contract 26-00393 Highlights

Part of the
Meeting Minutes

- ***Consolidates two previous contracts into one***, streamlining contract administration and eliminating coordination challenges that previously resulted in delays and inefficiencies.
- ***Provides sign fabrication, pole installation, and maintenance services (as-needed)*** to support the replacement of damaged, vandalized, or knocked-down signs across the transit system.
- ***Supports critical service change initiatives***, including HRT's biannual Board Changes in May and October and the upcoming System Optimization Plan (SOP) implementation.
- ***Maintains essential customer information infrastructure*** for bus, light rail, ferry, and Adopt-A-Stop signage throughout the HRT service area.

Contract 26-00393 Highlights

Part of the
Meeting Minutes

- ***Promotes sustainability and cost efficiency*** by allowing existing undamaged signs to be rewrapped and reused, reducing material waste and replacement costs.
- ***Leverages HRT internal resources for additional savings***, with the Transit Stop Team performing installation of new signs on vendor-installed poles and removing signs and poles at discontinued stops.
- ***Delivers significant cost savings compared to previous contracts***:
  - Previous combined annual contract pricing: **$829,797.50**
  - New contract first-year pricing: **$472,750.00**
  - ***Annual savings: $357,047.50 (43% reduction)***
- ***Funding is included in approved budgets*** and will be supported through a combination of RTS and Operating funds, depending on asset location and eligibility. Contract will also be supplemented by grant funding.

HAMPTON ROADS TRANSIT
September 2026/ October 2026
OPERATIONS AND OVERSIGHT COMMITTEE
ACTION ITEMS

Date	Action Item	Responsible Party	Due Date	Completed Date & Method
	No Action Items			

HAMPTON ROADS
TRANSIT

Internal Audit Department Report

gohrt.com

Roadway Worker Protection
(Audit Scope)

The audit sought to examine HRT's Roadway Worker Protection Program. Internal Audit assessed the following:

- Departmental roles/functions
- Departmental safety responsibilities
- Participation in safety related committees
- Knowledge of reporting workplace hazards
- Maintenance of light rail facilities
- Track Access training program

Roadway Worker Protection cont.
(Areas of Opportunity)

- Red Tag Permits were not completed in their entirety.

Triennial Audit

Virginia Department of Rail and Public Transportation

- Light Rail Safety Audit – September 29, 2026 – October - 1, 2026
  - Conducting fieldwork

Welcome

Staff Auditors

Christian Simmons

Kendra Hendrix

Thank you!

Questions

Contract No:	Title:	Modification Amount
22-00211B, Modification No. 5	Human Resources Management System Software and Implementation Services	$598,560.00

Acquisition Description: Award a contract modification to increase the Human Resources Management System (HRMS) Software and Implementation Services Contract value by an additional $598,560.00.

Background: In April 2024, the Commission approved the award of a contract to Collaborative Solutions, LLC, in the not-to-exceed amount of $3,186,481.00, to supply and implement a cloud-based, single, integrated solution for Human Resource and Payroll functions over a five-year period. The Contract was awarded through the competitive Request for Proposal process.

The Contract amount has been increased by a total amount of $796.620.25 to accommodate additional resources and staff augmentation and services required during the course of the Contract. There are three (3) option years remaining on the Contract, however additional funds are required at this time in order for the Contractor to provide a continuous level of support while HRT works through the final period of system stabilization.

Contract Approach: This Modification 5 will provide the required funds to cover the cost of the additional support required by the Contractor.

Cost/Funding: This Modification will be funded with 28% federal 5307 grant funds, 68% state grant funds, and 4% ACC funds.

Project Managers: Glenda Dixon, Director of Contracted Services and Operational Analytics

Contracting Officer: Sonya Luther, Director of Procurement

Recommendation: It is respectfully recommended that the Commission approve the award of a modification to increase the Human Resources Management System Software and Implementation Services Contract by an additional $598,560.00, from $3,983,101.25 to $4,581,661.25.

Contract No.: 26-00403	Title: Physical Security System Support Services (Renewal)	Contract Amount:
		One (1) Base Year: $ 847,450.25 Four (4) Option Years: $3,403,309.54 **Total: $4,250,759.79**

Acquisition Description: Enter into a renewal contract with a qualified contractor to provide physical security system support services on a Task Order basis.

Background: Hampton Roads Transit (HRT) requires the services of a Virginia Department of Criminal Justice (DCJS) licensed private security service contractor in order to maintain, modernize, and expand HRT's physical security systems. Under the terms of this agreement, the Contractor will provide all labor and material required for bi-annual software and firmware maintenance, access control hardware support, camera hardware support, Genetec software renewals, and physical security system deployment services. Additionally, the Contractor will provide emergency response labor and equipment to all of HRT's facilities.

Contract Approach: A Request for Proposal (RFP) was issued on May 22, 2026. Two (2) proposals were received on August 17, 2026, from the following firms:

- Securitas Technology Corporation (Securitas)
- Security 101 Holdings, LLC (Security 101)

In response to the RFP, Proposers were required to provide a technical proposal and a Price Schedule that included rates for providing the services described in the Scope of Work. The Price Schedule included annual allowances for access control hardware support, Genetec Software renewals, and physical security system deployment services.

Upon review and evaluation of the proposals received, HRT staff determined that Security 101 was technically qualified to meet the requirements of the Scope of Work based on information provided in regard to the firm's overall approach and experience.

In an effort to obtain more favorable pricing, Security 101 was invited for discussions and negotiations. Discussions and negotiations focused on clarifying assumptions made in establishing pricing and reducing proposed labor rates. At the conclusion of negotiations, a Best and Final Offer (BAFO) was requested.

As a result of the negotiation, Security 101's proposed total price decreased by $111,305.30, or approximately 2.6%. Based on the results of the negotiation, and a price analysis performed utilizing the independent cost estimate, Security 101's BAFO is deemed fair and reasonable. A contractor responsibility review confirmed that Security 101 is technically and financially capable of performing the work.

Contract No.: 26-00403	Title: Physical Security System Support Services (Renewal)	Contract Amount:
		One (1) Base Year: $ 847,450.25 Four (4) Option Years: $3,403,309.54 **Total: $4,250,759.79**

Security 101 is headquartered in West Palm Beach, FL, with an office located in Norfolk, VA, and provides similar services for the City of Newport News; the City of Chesapeake; and the University of Virginia in Charlottesville, VA. Security 101 also currently provides these services to HRT satisfactorily.

The Contract period of performance is one (1) base year, with four (4) additional one-year options.

No DBE goal was established for this solicitation.

Cost/Funding: This Contract will be funded with grant and operating funds, dependent upon the tasks being requested.

Project Manager: Alex Touzov, Senior Director of Technology Services

Contracting Officer: Jessica White, Contract Specialist

Recommendation: It is respectfully recommended that the Commission approve the award of a contract to Security 101 Holdings, LLC, to provide physical security system support services on a Task Order basis in the not-to-exceed amount of $4,250,759.79 for the five-year period.

SOLICITATION RESULTS

Firm	Original Offer	Best and Final Offer
Security 101 Holdings, LLC	**$4,362,065.09**	**$4,250,759.79**
Securitas Technology Corporation	$6,355,106.00	N/A

Security 101 Holdings, LLC Pricing Summary					
Base Year 1	**Option Year 1**	**Option Year 2**	**Option Year 3**	**Option Year 4**	**Total**
$847,450.25	$848,748.26	$850,098.16	$851,501.90	$852,961.22	$4,250,759.79

Exercise of Options – October 2026						
Contract No.	**Title**	**Description**	**Total Current Value**	**Period of Performance**	**Option Year to be Exercised**	**Total Amount of Option Year**
21-00164	Fire Suppression Systems Inspections, Testing, Maintenance, and Repair Services	To provide inspections, testing, maintenance, and repair services for HRT's fire suppression system.	$419,473.60	1 yr. w/4 1-yr. options	Fourth	$82,518.00
22-00171	PeopleSoft Human Capital Management Managed Services	To provide managed services for HRT's PeopleSoft HCM application on an as needed basis.	$842,500.00	1 yr. w/3 1-yr. options	Third	$210,625.00
22-00197	Portable Toilet Rentals	To provide portable toilet rentals for various locations throughout HRT's service area.	$205,966.28	1 yr. w/4 1-yr. options	Fourth	$55,083.40
24-00283	General Environmental Services	To perform a variety of general environmental services.	$914,944.05	1 yr. w/4 1-yr. options	Second	$171,459.00
24-00301	Crane and Hoist Inspection and Repair Services	To perform scheduled and unscheduled crane, hoist, boom lift, and runway inspections and repairs.	$236,004.61	1 yr. w/3 1-yr. options	Second	$60,307.95
25-00338	On-Site Vehicle Inspection Services	To provide on-site vehicle inspection and quality assurance services on a task order basis.	$291,850.00	1 yr. w/4 1-yr. options	First	$43,100.00
25-00341	Custodial Services and Consumables	To provide custodial services and consumables for HRT's facilities.	$4,560,432.39	1 yr. w/4 1-yr. options	First	$897,334.73
25-00345 A&B	Signage Production Services	To provide signage production services.	$11,200,000.00	1 yr. w/4 1-yr. options	First	$2,240,000.00

Exercise of Options – November 2026						
Contract No.	**Title**	**Description**	**Total Current Value**	**Period of Performance**	**Option Year to be Exercised**	**Total Amount of Option Year**
22-00219	Third Party Administrator for Claims Handling and Risk Control Services	To provide workers' compensation, general liability, automobile liability, and cost recovery subrogation claims handling and risk management services.	$1,497,900.00	3 yrs. w/2 1-yr. options	First	$296,100.00
23-00246	Heavy Duty Bus Batteries	To provide heavy duty bus batteries	$961,003.80	1 yr. w/4 1-yr. options	Third	$201,330.96
24-00298A & B	Infrastructure Support Services	To provide infrastructure support services on a task order basis.	$3,568,000.00	1 yr. w/4 1-yr. options	Second	$713,600.00
24-00299A, B, C, & D	Client Technology Support Services	To provide client technology support services on a task order basis.	$1,645,000.00	1 yr. w/4 1-yr. options	Second	$329,000.00
24-00315	State Legislative and Advocacy Services	To provide state legislative and advocacy services.	$595,122.22	2 yrs. w/3 1-yr. options	First	$178,281.00

Exercise of Options – December 2026						
Contract No.	**Title**	**Description**	**Total Current Value**	**Period of Performance**	**Option Year to be Exercised**	**Total Amount of Option Year**
25-00378	Oracle PeopleSoft Annual Support Services	To provide renewal of HRT's Oracle Peoplesoft annual support services.	$606,506.92	1 yr. w/2 1-yr. options	First	$201,770.41

UPCOMING CONTRACTS FOR APPROVAL		
Title	**Description**	**New or Renewal**
Audio/Visual Support Services	To provide audio and visual support services on a Task Order basis.	Renewal
Contract and Vendor Software Solution	To provide a commercial off-the-shelf, Software as a Service Contract and Vendor Management Software solution.	New
Dispensing Equipment Inspection, Maintenance, and Emergency Services	To provide dispensing equipment inspection, maintenance, and emergency services.	Renewal
In-Row Cooling Tower Replacements	To complete the turnkey upgrade and replacement of HRT's six (6) in-row cooling towers at its Norfolk data center due to the existing units reaching the end of their useful life and expiring support from the manufacturer.	New
Light Rail Vehicle Midlife Overhaul	To provide the complete, turnkey Light Rail Vehicle midlife overhauls for all nine (9) LRVs.	New
Mobile Device Services	**To procure mobile devices as well as voice and data wireless services.**	**Renewal**
Mobile Telescoping Surveillance Units	To provide a complete, turnkey Mobile Security Unit program for perimeter detection, deterrence, and alert-based monitoring capable of supporting temporary, mobile, and rapidly deployable surveillance needs across HRT facilities, services areas, and operational environments.	New
Portable Toilet Rental Services	**To furnish, deliver, install, rent, service, maintain, repair, replace, relocate, and remove portable toilet units at designated HRT transit locations.**	**Renewal**
Rail System Surveillance Enhancement Study	To complete a study to improve safety and security of the Tide Light Rail system.	New
Transit Operator/Supervisor Uniforms	To provide uniforms to transit operators and supervisors.	Renewal
Veeder-Root Upgrade Project	To furnish, install, configure, test, and commission Veeder-Root fuel and lubricant monitoring systems at multiple facilities.	New