



Meeting of the Planning and New Starts Development Committee

**Thursday, January 22, 2026 • 12:00 pm
In-Person and Zoom Meeting
3400 Victoria Blvd, Hampton VA 23661
2nd Floor HQ Conference Room**

AGENDA

1. Welcome – Chairwoman Dr. Amelia Ross-Hammond
2. Approval of January 23, 2025 Meeting Minutes
3. American Bus Benchmarking Group (ABBG) Customer Satisfaction Survey Results – Rodney Davis
4. System Optimization Plan Overview – Karen Kitsis
5. Old Business:
 - Completion of Connecting Chesapeake Study, Phase 1 – Karen Kitsis
 - Naval Station Norfolk Transit Corridor Project – Karen Kitsis
6. New Business:
 - Start of Connecting Chesapeake, Phase 2 – Karen Kitsis
7. Adjournment

The next meeting: TBD