HAMPTON ROADS TRANSIT

Paratransit Certification Report 02/11/2026 December & January				
2 Month Totals	**December**	**Prior Year**	**January**	**Prior Year**
Applications Processed - 298	159 (-3.6%)	165	139 (+1.5%)	137
New Certifications 155	82	95	73	67
Re-Certifications 118	65	62	53	64
Denials 25	12	8	13	6
Number of Eligible Clients	7,353 (-0.5%)	7,387	7,349 (+0.9%)	7,281
Number of Clients Using the Service	2,472 (+3.1%)	2,397	2,440 (+3.6%)	2,356
Number of eligible clients who did not recertify – 160	83	150	77	173
Sanction Notifications Sent	0	0	0	0
	Eligibility Appeals			
	Filed – 5 Amended – 1 Overturned by Panel – 3 Upheld by Panel – 0			
4th Quarter Client Suspensions Sent	**Sanction Appeals**			
0 – 7 day 0 – 14 day 0 – 21 day 0 – 30 day	Filed – 0 Amended – 0 Overturned by Panel – 0 Upheld by Panel – 0			