



HAMPTON ROADS TRANSIT

Paratransit Certification Report 04/09/2025 February and March

2 Month Totals	February	Prior Year	March	Prior Year
Applications Processed - 269	122 (-1.6%)	124	147 (+56.4%)	94
New Certifications 161	69	99	92	74
Re-Certifications 95	49	19	46	17
Denials 13	4	6	9	3
Number of Eligible Clients	7,200 (-4.3%)	7,524	7,173 (-5.5%)	7,590
Number of Clients Using the Service	2,335 (+9.9%)	2,125	2,443 (+11.8%)	2,184
Number of eligible clients who did not recertify – 269	150	9	119	8
Sanction Notifications Sent	0	0	0	0
	Eligibility Appeals			
	Filed – 2 Amended – 0 Overturned by Panel – 1 Upheld by Panel – 0			
4th Quarter Client Suspensions Served 0	4th Quarter (2024) Sanction Appeals			
0 – 7 day 0 – 14 day 0 – 21 day 0 – 30 day	Filed - 0 Amended – 0 Overturned by Panel – 0 Upheld by Panel – 0 Waived Suspensions - 0			