



HAMPTON ROADS TRANSIT

Paratransit Certification Report 10/08/2025 August and September

2 Month Totals	August	Prior Year	September	Prior Year
Applications Processed – 373	191 (+6.1%)	180	182 (+10.9%)	164
New Certifications 219	114	121	105	98
Re-Certifications 137	67	51	70	56
Denials 17	10	8	7	10
Number of Eligible Clients	7,327 (-3.7%)	7,608	7,339 (-3.1%)	7,572
Number of Clients Using the Service	2,517 (+8.9%)	2,310	2,533 (+7.9%)	2,348
Number of eligible clients who did not recertify – 179	86	174	93	134
Sanction Notifications Sent	0	0	0	0
	Eligibility Appeals			
	Filed – 6 Amended – 1 Overturned by Panel – 5 Upheld by Panel – 0			
3rd Quarter Client Suspensions *Waived*	Sanction Appeals			3rd Quarter Remaining Sanctions Served
0 – 7 day 0 – 14 day 0 – 21 day 0 – 30 day	Filed - 0 Amended – 0 Overturned by Panel – 0 Upheld by Panel – 0			0