



HAMPTON ROADS TRANSIT

Paratransit Certification Report 08/13/2025 June and July

2 Month Totals	June	Prior Year	July	Prior Year
Applications Processed - 424	213 (+31.5%)	162	211 (+36.1%)	155
New Certifications 231	116	105	115	103
Re-Certifications 170	83	49	87	47
Denials 23	14	8	9	5
Number of Eligible Clients	7,296 (-5.8%)	7,742	7,299 (-4.7%)	7,661
Number of Clients Using the Service	2,443 (+7.9%)	2,264	2,457 (+11.6%)	2,202
Number of eligible clients who did not recertify – *197*	85	142	112	184
Sanction Notifications Sent	0	0	0	0
	Eligibility Appeals			
	Filed – 3 Amended – 1 Overturned by Panel – 0 Upheld by Panel – 1			
2nd Quarter Client Suspensions (Waived)	Sanction Appeals			2nd Quarter Remaining Sanctions (N/A)
0 – 7 day 0 – 14 day 0 – 21 day 0 – 30 day	Filed - 0 Amended – 0 Overturned by Panel – 0 (1 st QTR) Upheld by Panel – 0 (1 st QTR)			0