



# HAMPTON ROADS TRANSIT

## Paratransit Certification Report 06/11/2025 April and May

<b>2 Month Totals</b>	<b>April</b>	<b>Prior Year</b>	<b>May</b>	<b>Prior Year</b>
<b>Applications Processed - 368</b>	159 (+17.8%)	135	209 (+42.2%)	147
<b>New Certifications 213</b>	102	105	111	101
<b>Re-Certifications 138</b>	54	25	84	41
<b>Denials 17</b>	3	5	14	5
<b>Number of Eligible Clients</b>	7,226 (-6%)	7,688	7,265 (-6.6%)	7,779
<b>Number of Clients Using the Service</b>	2,437 (+11.8%)	2,180	2,469 (+9.6%)	2,253
<b>Number of eligible clients who did not recertify – 121</b>	49	7	72	10
<b>Sanction Notifications Sent</b>	0	0	0	0
	<b>Eligibility Appeals</b>			
	Filed – 2 Amended – 2 Overturned by Panel – 0 Upheld by Panel – 0			
<b>1st Quarter Client Suspensions</b>	<b>1<sup>ST</sup> Quarter (2025) Sanction Appeals</b>			
0 – 7 day 0 – 14 day 0 – 21 day 0 – 30 day	Filed – 0 Amended – 0 Overturned by Panel – 0 Upheld by Panel – 0 Waived Suspensions – 0			