



HAMPTON ROADS TRANSIT

Paratransit Certification Report 02/12/2025 December & January

2 Month Totals	December	Prior Year	January	Prior Year
Applications Processed - 302	165 (+83.3%)	90	137 (+31.7%)	104
New Certifications 162	95	75	67	87
Re-Certifications 126	62	4	64	15
Denials 14	8	11	6	2
Number of Eligible Clients	7,387 (+0.4%)	7,354	7,281 (-2.1%)	7,434
Number of Clients Using the Service	2,397 (+11.2%)	2,155	2,356 (+11.6%)	2,111
Number of eligible clients who did not recertify – 323	150	6	173	7
Sanction Notifications Sent	0	0	0	402 *WAIVED*
	Eligibility Appeals			
	Filed – 3 Amended – 3 Overturned by Panel – 0 Upheld by Panel – 0			
4th Quarter Client Suspensions Sent	Sanction Appeals			
0 – 7 day 0 – 14 day 0 – 21 day 0 – 30 day	Filed – 0 Amended – 0 Overturned by Panel – 0 Upheld by Panel – 0			