



HAMPTON ROADS TRANSIT

Paratransit Certification Report 12/10/2025 October & November

2 Month Totals	October	Prior Year	November	Prior Year
Applications Processed - 338	211 (+45.5%)	145	127 (-5.2%)	134
New Certifications 185	107	87	78	74
Re-Certifications 135	96	54	39	50
Denials 18	8	4	10	10
Number of Eligible Clients	7,347 (-2.2%)	7,509	7,354 (-1.2%)	7,442
Number of Clients Using the Service	2,553 (+5.9%)	2,410	2,522 (+5.5%)	2,391
Number of eligible clients who did not recertify – 170	99	150	71	141
Sanction Notifications Sent	0	0	0	0
	Eligibility Appeals			
	Filed – 2 Amended – 1 Overturned by Panel – 0 Upheld by Panel – 0			
3rd Quarter Client Suspensions *Waived*	Sanction Appeals *195 Warning Notices sent in October*			
0 – 7 day 0 – 14 day 0 – 21 day 0 – 30 day	Filed – 0 Amended – 0 Overturned by Panel – 0 Upheld by Panel – 0			