TRAC Minutes
May 2026

Hampton Roads Transit's Transit Riders Advisory Committee (TRAC) met in Hampton on May 6, 2026. TRAC member Felicia Holley convened the meeting at 6 p.m.

TRAC members in attendance when the meeting began were Karl Burden-El Bey, Felicia Holley, and Yolanda Burns. TRAC member Terrance Mobley arrived later. HRT staff attendees were Antoinette White, Sherry Scott, Brandi Manley, Henry Ryto, and Rodney Davis. Denise Johnson was present as a member of the general public.

The committee did not have a quorum when the meeting began so the minutes were not approved at that time.

Antoinette White, Director of Service Planning and Scheduling, provided a presentation on the final draft of the System Optimization Plan (SOP). Ms. White addressed the six cities, listing the routes to be adjusted, bus routes to be eliminated, and new service.

Following the presentation, Yolanda Burns had questions about the proposed revised service to Stuart Gardens by the Route 112.

In his Director's Remarks, Rodney Davis, Director of Customer Relations said:

- New Ticket Vending Machines (TVMs) are being installed along the light rail line.
- As of May 10, open payments will be available on the VB Wave only. Open payments will be available on the light rail and ferry on May 18, and available system-wide on June 1.
- The American Bus Benchmarking Group and GOAL light rail Customer Satisfaction Surveys are underway.
- Mr. Davis reviewed the calendar of events.

Terrance Mobley arrived at 6:45 p.m. and a quorum was achieved. The January and March minutes were approved. The motion was by Terrance Mobley, seconded by Karl Burden-El Bey.

In her Chair's Remarks, Ms. Holley spoke of two experiences. In one case, a bus operator was using their phone while driving. In the second, her bus was involved in a minor accident.

During the Roundtable:

- Karl Burden-El Bey said he was helping with the distribution of ABBG survey flyers.
- Terrance Mobley complimented two bus operators and spoke of the need to promote paratransit as an option.

The meeting adjourned at 6:59 p.m.