TRAC Minutes
July 2026

Hampton Roads Transit's Transit Riders Advisory Committee (TRAC) met on Wednesday, July 1, 2026, in Norfolk.
HRT staff in attendance were Noelle Pinkard, Linda Carroll, Henry Ryto, and Rodney Davis.
TRAC members in attendance were Terrance Mobley, Bernardo Johnson, Yolanda Burns, Karl Burden – El Bey, Felicia Holley, Heather Cutrone and Commissioner Mamie Johnson.
Denise Johnson attended as a member of the general public.
Interim Chairperson Heather Cutrone convened the meeting at 6:01 P.M.
The May minutes were approved as submitted. The motion was by Terrance Mobley, seconded by Karl Burden – El Bey.
Organizational Advancement Officer Noelle Pinkard provided a legislative update. She thanked TRAC for their support and provided members a copy of the Virginia Transit Association's Legislative Update. She said most notable was the launch of a two-year study to examine public transportation needs in Hampton Roads. She said two pieces of legislation that require updating by the federal government every five years will probably not meet the September 30 deadline. The good news is that federal transit funding cuts will likely not be as impactful as initially thought.
Mr. El Bey surfaced his concern about the committee's adherence to Robert's Rules pertaining to the election of officers. He said that according to Robert's Rules, TRAC required a nominating committee to provide a slate of recommended officers for consideration by the committee. Mr. El Bey also said the committee needed to update the TRAC Guidelines and that the TRAC Guidelines should be similar to the Paratransit Committee Advisory Committee's Guidelines. Mr. Davis said Robert Rules did not require a nominating committee, but he would research and get back with the committee on that and the guidelines in general. Mr. Ryto said the TRAC Guidelines had not been updated since 2015. Ms. Holley said, given that the document had not been updated since 2015, she thought it might be good to update the document. Commissioner Johnson emphasized that TRAC consisted of volunteers who were willing to meet in the evening and asked Mr. El Bey if he was willing to move forward with the election of officers. Following more discussion on guidelines and procedures, elections for TRAC officers were held.

- Heather Cutrone (Virginia Beach) was elected Chair. The motion was by Terrance Mobley, seconded by Bernardo Johnson.
- Bernardo Johnson (Norfolk) was elected Vice Chair. The motion was by Heather Cutrone, seconded by Felicia Holley.

During his Director's Remarks, Director of Customer Relations Rodney Davis:

- Congratulated the new officers on their election.
- Discussed Independence Day service adjustments.
- Provided an update on GoMobile implementation.

During her Chair's Remarks, Heather Cutrone thanked TRAC members for their hard work. She also said there was a lot of confusion pertaining to the new ticket vending machines when they were first put online. Chair Cutrone said there would be a discussion of the TRAC Guidelines at the September meeting.
During the Roundtable:

- Yolanda Burns (Newport News) complimented the GoMobile app.

- Linda Carroll emphasized the need for more mobile surveillance units at various locations.
- Felicia Holley (Portsmouth) discussed several incidents she observed while riding the bus.

The meeting was adjourned at 7:06 P.M.