**TRAC Minutes**
**July 2025**

Hampton Roads Transit's Transit Riders Advisory Committee (TRAC) met on Wednesday, July 2, 2025. The meeting was convened in the Norfolk board room at 6 P.M.
TRAC members in attendance were Heather Cutrone and Karl Burden-El Bey.
HRT staff present were Lavern McMillan, Skylar Britt, Hope Grady, Linda Hodge, Henry Ryto, and Rodney Davis.
Members of the general public in attendance were Denise Johnson and Terrance Mobley.
The committee did not have a quorum so the May minutes could not be approved.
In his Director's Remarks, Director of Customer Relations Rodney Davis:

- Spoke on HRT's support for the Party Animals vs Firefighters baseball game at Harbor Park on July 25;
- Outlined the scheduled pop-up events to seek public comment on the proposed Chesapeake transit extension;
- Discussed the increase in bus trip cancellations.

In her Chair's Remarks, Interim Chairperson Heather Cutrone complained about early departures by the Route 22 from Newtown Road Station.
During the Roundtable:

- Henry Ryto said some of the veteran Customer Service Representatives (CSRs) relay throughout the day any troubles they observe on the roads to supervisors and Operations Liaisons.
- Karl Burden-El Bey asked if HRT could explore installing fans in bus shelters.
- Heather Cutrone spoke about a problem an acquaintance had with the mobile app.

During Public Comment, Denise Johnson thanked TRAC for their work.
The meeting adjourned at 6:36 P.M.