

Meeting of the Operations and Oversight Committee

Thursday, November 7, 2024, • 10:00 a.m. 3400 Victoria Blvd Street HAMPTON, VA and Virtual via ZOOM

A meeting of the Operations and Oversight Committee is scheduled for Thursday, November 7, 2024, at 10:00 a.m. in the HAMPTON Boardroom. Please note that currently, the in-person meetings are for commissioners and senior HRT staff only. All others can join the meeting via ZOOM by following the link at:

https://hrtransit-org.zoom.us/j/81292958575

The agenda and supporting materials are included in this package for your review.



Meeting of the Operations and Oversight Committee

Thursday, November 7, 2024, • 10:00 a.m. Hybrid 3400 Victoria Blvd. Hampton, VA and Virtual ZOOM Meeting

AGENDA

- Approval of the October 2024 Operations and Oversight Committee Meeting Minutes
- 2. Review Action Items
- 3. Audit Update
- 4. Procurement Recommendations to the Committee-Sonya Luther
 - a. Contract No. 24-00299, Client Technology Support Services.
 - b. Contract No. 24-00286, Commercial Banking Services (Renewal).
 - c. Contract No. 24-00298, Infrastructure Support Services.
 - d. Contract No. 24-00315, State Legislative and Advocacy Services (Renewal).
- 5. Task Orders (for informational purposes only).
 - Contract 21-00128, Ticket Vending Machines/Odyssey Farebox Systems, Repair Parts, Software/Hardware, and Maintenance Support:
 - Task Order 160. This Task Order is for Repair of FastFare Controller Boards. This Task order is for \$951.78 and is funded with operating funds.
- 6. Options to be Exercised January 2025 Sonya Luther

- 7. Upcoming Commission Approvals Sonya Luther
- 8. Operations Update-Benjamin Simms, IV
- 9. Old and New Business
- 10. Adjournment

The next Operations & Oversight Committee Meeting will be held on Thursday, December 5, 2024, in NORFOLK, VA and virtually via ZOOM.



Meeting of the Operations and Oversight Committee

Thursday October 10, 2024, • 10:00 a.m. 509 E. 18th Street, Norfolk, VA, and Zoom Meeting

MEETING MINUTES

Call to Order

Commissioner Glover called the meeting to order at 10:05 AM.

Commissioners in attendance:

Chairman Glover, Portsmouth

Commissioner Bullock, Newport News

Commissioner Johnson, Chesapeake

Commissioner Woodbury, Newport News

Commissioner Daughtery, DRPT (Zoom)

Commissioner Houston, Norfolk

Commissioner Ross-Hammond, Virginia Beach

Hampton Roads Transit Staff in attendance:

Ray Amoruso, Chief Planning & Development Officer (Zoom)

Tammara Askew, Data Analyst II (Zoom)

Malika Blume, Director of Internal Audit

Amy Braziel, Director of Contracted Services and Operational Analytics

Keisha Branch, Director of Capital Programs (Zoom)

Conner Burns, Chief Financial Officer

Dudley Clarke, Contract Budget Analyst (Zoom)

William Collins, Facilities Maintenance Manager

Sherri Dawson, Director of Transit Development (Zoom)

Rodney Davis, Director of Customer Relations

Jennifer Dove, Civil Rights/Grants Prog Manager

Chera Edwards, Associate Project Manager

April Garrett, Sr. Executive Assistant

Jonathan Greene, Sr Manager of Bus Transportation (Zoom)

Wayne Groover, Director of Light Rail Maintenance and Facilities

William Harrell, President and CEO

Keianna Harris, Special Project Assistant

Sonya Luther, Director of Procurement

Maryann Martin, Data Analyst II (Zoom)

Tracy Moore, Director of Transportation

John Nason, Director of Bus Maintenance (Zoom)

Sibyl Pappas, Chief Engineering & Facilities Officer

John Powell, Telecommunications Specialist (Zoom)

Michael Price, Chief Information Officer/CTO (Zoom)
Luis Ramos, Executive Assistant to the President & CEO
Shleaker Rogers, Staff Auditor
Dawn Sciortino, Chief Safety Officer
Benjamin Simms, Chief Transit Operations Officer
Brian Smith, Deputy Chief Executive Officer
Matthew Stumpf, Budget Analyst (Zoom)
Robert Travers, Corporate Counsel
Fevrier Valmond, Asst Director of Procurement
Jessica White, Contract Administrator (Zoom)
Keishia Williams, Operations Support Technician
Kim Wolcott, Chief Human Resources Officer

Others in attendance:

Alt. Commissioner Cipriano, Newport News Alt. Constantinos Velissarios, Newport News (Zoom) Alt. Andrew Ennis (Zoom)

The October 2024 Operations and Oversight meeting package was distributed electronically to committee members and the media in advance of the meeting. The meeting package consisted of:

- Agenda
- Action Items
- Minutes from the Previous Meeting
- Audit Update
- Procurement Items for Approval
- Options to be Exercised.
- Upcoming Procurements

Approval of the September 12, 2024, Meeting Minutes

A motion to approve the September 12, 2024, Operations and Oversight Committee meeting minutes was made by Commissioner Bullock, and properly seconded by Commissioner Ross-Hammond. A roll call vote resulted as follows:

Ayes: Commissioners Glover, Bullock, Johnson, Ross-Hammond, Daugherty, Houston, and Woodbury.

Nays: None

Abstain: None

Audit Update

There was no Audit update.

Review of the Operations and Oversight Committee Action Items

There were no Action items.

Procurement Items for Approval

Contract No. 24-00317, Purchase of Twenty-Two 35' Buses.

Ms. Sonya Luther presented Contract No. 24-00317, Purchase of Twenty-Two 35' Buses, as a recommendation that the Commission approve the award of a contract to Gillig, LLC to procure twenty-two (22) 35' buses, in the total amount of \$15,227,960.00.

Ms. Chera Edwards gave a presentation.

There was discussion regarding the passenger capacity with the different size buses and the expected delivery time.

There was discussion to see if the driver barriers, updated video and GoMobile fares equipment are included in the newer buses.

There was discussion regarding the increase of pricing and if the buses will come with WIFI.

A motion to approve Contract No. 24-00317, Purchase of Twenty-Two 35' Buses, was made by Commissioner Bullock and properly seconded by Commissioner Ross-Hammond. A roll call vote resulted as follows:

Ayes: Commissioners Glover, Bullock, Johnson, Ross-Hammond, Daugherty, Houston and Woodbury.

Nays: None

Abstain: None

Task Orders

Task orders were included on the agenda for review. There were no questions or comments regarding same.

Options to be Exercised.

Options to be Exercised enclosed in the meeting package for December 2024 were reviewed by the Committee.

Upcoming Procurements

Upcoming procurements enclosed in the meeting package were reviewed with the Committee.

Operations Update

Mr. Benjamin Simms shared that HRT supported 2 events, the Fall-O-Ween event in Newport News and the Boardwalk Art Festival in Virginia Beach in which HRT provided an additional 3,100 rides.

Mr. Simms also addressed the public comments that were brought up in last month's Commission meeting related to our bus maintenance division about knowingly putting out defective bus equipment to make pull-out. After investigating this claim, we found that a call came in regarding bus 2104 and that call was not properly routed to our Radio Control Center (RCC) to be properly documented and to be road called.

Mr. Simms reviewed the process for when a defect is reported and to close the gap in communication, the operations department have drafted a memo for agency protocol when reporting bus issues or defects. We are also conducting a comprehensive review of all work orders to ensure they are complete and expanding this review process to include reported driver defects and shop defects as well.

Old and New Business

There was no old or new business to discuss.

Commissioner Comments

Commissioner Glover wanted to thank everyone for all they do and the great work they are doing in HRT. Also, October is breast cancer awareness month and want to encourage everyone one male/female to get tested.

Please note that due to the holidays during the months of November and December, the Operations and Oversight committee will be meeting the first week of each month. **The next meeting will be held on Thursday, November 7, 2024, at 10:00 am in the HRT HAMPTON Boardroom.

Adjournment

Commissioner Glover adjourned the meeting at 11:27 AM.

Bus Procurement For Operations and Oversight October 10, 2024



Funding

TOTAL PROJECT FUNDING	FEDERAL (28%)	STATE (68%)	LOCAL (4%)
\$15,227,960.00	\$4,263,828.80	\$10,355,012.80	\$609,118.40

Historical Unit Cost

	DELIVERY YEAR				
TYPE	2020	2021	2022	2023	2024
35 FT	\$508,161	\$533,863	\$597,647	\$637,402	\$692,180
ANNUAL INCREASE	4.70%	5.00%	12.00%	7.00%	9.00%

For more information, please visit www.gohrt.com



HAMPTON ROADS TRANSIT OCTOBER 2024/NOVEMBER 2024 OPERATIONS AND OVERSIGHT COMMITTEE ACTION ITEMS

Date	Action Item	Responsible Party	Due Date	•
				Method

Contract No.	Title:	Contract Amount:
Contract No.: 24-00299	Client Technology Support Services	\$1,645,000.00 1 yr. w/4 1-yr. options

<u>Acquisition Description</u>: Enter into a contract with qualified Contractors to provide client technology support services on a Task Order basis.

<u>Background</u>: Hampton Roads Transit (HRT) has a requirement to provide equipment and services necessary to modernize, expand, and operate its Client Technology Systems. The ability to maintain multiple Contractors to perform these services provides HRT with the flexibility to obtain services in a reasonable amount of time and give Contractors the flexibility of focusing on their areas of core competency. Under the terms of this agreement, the Contractors will provide services related to the planning, designing, implementation, operations, maintenance, and management of the various client technologies used, or planned to be implemented, at HRT.

<u>Contract Approach</u>: A Request for Proposals was issued on May 20, 2024. Ten (10) proposals were received on July 9, 2024, from the following firms:

- 22nd Century Technologies, Inc. (22nd Century)
- Abacus Service Corporation
- Ampcus, Inc.
- Computer Aid, Inc. (CAI)
- Convergent Technologies Group
- Infojini, Inc.
- Lakarya, LLC (Lakarya)
- Navisite, LLC
- Networking Technologies + Support, Inc. (NTS)
- WebtechNET, LLC

Upon review and evaluation of the technical proposals, 22nd Century, CAI, Lakarya, and NTS were rated best to meet the Scope of Work requirements; therefore, no presentations or proposal clarifications were required.

In response to the RFP, proposers were required to provide fully loaded hourly rates for a variety of labor categories to be utilized on Task Orders.

The four (4) firms were invited for discussions and negotiations which focused on reducing the proposed hourly rates and achieving the most competitive pricing. At the conclusion of negotiations, Best and Final Offers (BAFOs) were requested.

As a result of the negotiations, 22nd Century, CAI, Lakarya, and NTS reduced their hourly rates by an average of approximately 3.97%, 4.45%, 3.89%, and 9.33%, respectively.

Title: Client Technology Support Services

Contract Amount: \$1,645,000.00 1 yr. w/4 1-yr. options

In order for HRT to have the ability to obtain the most skilled and experienced resources, at the most favorable price when services are required, a decision was made to award to all four (4) firms. Their proposed rates are deemed fair and reasonable based on a price analysis performed and the fact that pricing was obtained in a competitive environment. A contractor responsibility review performed confirmed that the firms are all technically and financially capable to perform the services.

22nd Century is located in McLean, VA and provides similar services to the United States Department of Agriculture in Washington, DC; the Internal Revenue Service in Washington, DC; and the City of Dallas in Dallas, TX.

CAI is located in Allentown, PA and provides similar services to the Allegheny City Department of Human Services in Pittsburgh, PA; the Pennsylvania Turnpike Commission in Middletown, PA; and Metra in Chicago, IL.

Lakarya is located in Sterling, VA and provides similar services to Tata Communication in Herndon, VA; General Dynamics Information Technology in Coralville, IA; and Jazz Solutions in Ashburn, VA.

NTS is located in Midlothian, VA and provides similar services to the City of Hampton; Quarles Petroleum in Midlothian, VA; and James Madison's Montpelier in Midlothian, VA.

No DBE goal was established for this solicitation.

The period of performance for this contract is one (1) base year with four (4) additional one-year options.

Cost/Funding: This Contract will be funded with federal 5307 grant, state grant, and ACC

funds.

Project Manager: Alex Touzov, Senior Director of Technical Services

Contracting Officer: Sonya Luther, Director of Procurement

Recommendation: It is respectfully recommended that the Commission approve the award of contracts to 22nd Century Technologies, Inc., Computer Aid, Inc., Lakarya, LLC, and Networking Technologies + Support, Inc. to provide client technology support services. The cumulative amount of all Task Orders issued under this contract will not exceed \$1,645,000.00 over the five-year period.

Title: Client Technology Support Services

Contract Amount: \$1,645,000.00 1 yr. w/4 1-yr. options

Solicitation Results

Offeror	Original Avg. Hourly Rate	BAFO Avg. Hourly Rate
Lakarya, LLC	\$81.78	\$78.60
22 nd Century Technologies, Inc.	\$90.71	\$87.11
Computer Aid, Inc.	\$118.53	\$113.25
Networking Technologies + Support, Inc.	\$171.74	\$155.72

Title: Commercial Banking Services (Renewal)

Contract Amount:

Three Base Years' Price: \$ 108,204.27 Two Option Years' Price: \$ 72,136.18 **Total:** \$ 180,340.45

Acquisition Description: Enter into a renewal contract with a qualified firm to provide core banking services and a revolving line of credit.

Background: Under the terms of this agreement, the financial institution is required to provide core commercial banking services and a revolving credit line in the minimum amount of \$17M. Core commercial banking services include, but are not limited to, wire transfers, account creation, account maintenance, account analysis, cash vault maintenance, cash vault deposit services (loose bill, coin, and mix), provision of cash vault deposit bags, ACH services, stop payment service, overdraft warning/protection, and creation of account related records. The line of credit shall take the form of a grant anticipation note secured by federal and state funds that are provided on an annual basis to HRT, as a federally recognized grant recipient for formula-based funding.

<u>Contract Approach</u>: A Request for Proposals (RFP) was issued on July 15, 2024. One (1) proposal was received on September 12, 2024, from TowneBank. A post-solicitation survey conducted concluded that the other firms solicited did not possess the capability and/or capacity to provide the requirements, such as cash processing and the line of credit, as described in the Scope of Work. There was no indication that a re-solicitation to pursue more competition would have resulted in greater participation.

After review and evaluation of the proposal received, HRT staff determined that TowneBank is technically qualified to meet the Scope of Work requirements; therefore, TowneBank was invited for discussion and negotiations for the purpose of a possible award. Negotiations focused on clarifying the assumptions made in establishing pricing and reducing the proposed closing cost and individual rates. At the conclusion of negotiations, a Best and Final Offer (BAFO) was requested.

As a result of the negotiations, TowneBank reduced its total price by \$26,200.00, or approximately 12.7%. Based on the results of the negotiations, a price analysis performed utilizing the independent cost estimate, and historical data, TowneBank's pricing is deemed fair and reasonable. A contractor responsibility review performed confirmed that TowneBank is both technically and financially capable of performing the work.

TowneBank is headquartered in Newport News, VA and provides similar services to Williamsburg Area Transit Authority; Central Virginia Waste Management Authority, in Richmond, VA; and Tidewater Green Materials & Recycles, LLC, in Chesapeake, VA. TowneBank also currently provides these services to HRT satisfactorily.

The contract period of performance is three (3) base years, with two (2) additional one-year options.

Title: Commercial Banking Services (Renewal)

Contract Amount:

Three Base Years' Price: \$ 108,204.27
Two Option Years' Price: \$ 72,136.18 **Total:** \$ 180,340.45

No DBE goal was assigned for this solicitation.

Cost/Funding: This contract will be funded with operating funds.

Project Manager: Conner Burns, Chief Financial Officer

Contracting Officer: Fevrier Valmond, Assistant Director of Procurement

Recommendation: It is respectfully recommended that the Commission approve the award of a contract to TowneBank to provide commercial banking services in the not-to-exceed amount of \$180,340.45 over five (5) years.

Solicitation Results

Description	Original Offer	Best and Final Offer
Banking Services Cost	\$169,040.45	\$167,840.45
Line of Credit Closing Costs	\$ 37,500.00	\$ 12,500.00
Total Proposed Price	\$206,540.45	\$180,340.45
Earning Credit Rate	1.50%	1.50%

TowneBank's Pricing Summary

Base Year 1	Base Year 2	Base Year 3	Option Year 1	Option Year 2	Total Price
\$36,068.09	\$36, 068.09	\$36, 068.09	\$36, 068.09	\$36, 068.09	\$180,340.45

Contract No.	Title:	Contract Amount:
Contract No.: 24-00298	Infrastructure Support Services	\$3,568,000.00 1 yr. w/4 1-yr. options

Acquisition Description: Enter into a contract with qualified Contractors to provide infrastructure support services on a Task Order basis.

<u>Background</u>: Hampton Roads Transit (HRT) has a requirement to provide equipment and services necessary to modernize, expand, and operate its Infrastructure Systems. The ability to maintain multiple Contractors to perform these services provides HRT with the flexibility to obtain services in a reasonable amount of time and gives Contractors the flexibility of focusing on their areas of core competency. Under the terms of this agreement, the Contractors will provide services related to the planning, designing, implementation, operations, maintenance, and management of various server-side compute, storage, cloud, and other related technologies used, or planned to be implemented, at HRT.

<u>Contract Approach</u>: A Request for Proposals was issued on May 16, 2024. Four (4) proposals were received on June 20, 2024, from the following firms:

- Data Storage Science, LLC (DSS)
- ePlus Technology, Inc. (ePlus)
- Navisite, LLC
- Universal Adaptive Consulting Services, Inc.

Upon review and evaluation of the technical proposals, DSS and ePlus were rated best to meet the Scope of Work requirements; therefore, no presentations or proposal clarifications were required.

In response to the RFP, proposers were required to provide fully loaded hourly rates for a variety of labor categories to be utilized on Task Orders.

The firms were both invited for discussions and negotiations which focused on reducing the proposed hourly rates and achieving the most competitive pricing. At the conclusion of negotiations, Best and Final Offers (BAFOs) were requested.

As a result of the negotiations, DSS and ePlus reduced their hourly rates by an average of approximately 2.11% and 6.92%, respectively.

In order for HRT to have the ability to obtain the most skilled and experienced resources at the most favorable price when services are required, a decision was made to award to both firms. Their proposed rates are deemed fair and reasonable based on a price analysis performed and the fact that pricing was obtained in a competitive environment. A contractor responsibility review performed confirmed that the firms are all technically and financially capable of performing the services.

Contract No.:	Title:	Contract Amount:
24-00298	Infrastructure Support Services	\$3,568,000.00 1 yr. w/4 1-yr. options

DSS is located in Sterling, VA and provides similar services to the U.S. Patent and Trademark Office in Alexandria, VA; Yahoo, Inc. in Reston, VA; and Ducats Group in Arlington, VA.

ePlus is located in Glen Allen, VA and provides similar services to the City of Virginia Beach; Chesapeake Public Schools; and the City of Norfolk.

No DBE goal was established for this solicitation.

The period of performance for this contract is one (1) base year with four (4) additional one-year options.

Cost/Funding: This Contract will be funded with federal 5307 grant, state grant, and ACC

funds.

Project Manager: Alex Touzov, Senior Director of Technical Services

Contracting Officer: Sonya Luther, Director of Procurement

Recommendation: It is respectfully recommended that the Commission approve the award of contracts to Data Storage Science, LLC and ePlus Technology, Inc. to provide infrastructure support services. The cumulative amount of all Task Orders issued under this contract will not exceed \$3,568,000.00 over the five-year period.

Solicitation Results

Offeror	Original Avg. Hourly Rate	BAFO Avg. Hourly Rate
Data Storage Science, LLC	\$159.19	\$155.84
ePlus Technology, Inc.	\$286.35	\$266.53

Title:

State Legislative and Advocacy Services (Renewal) **Contract Amount:**

Two Base Years' Price: \$182,700.00
Three Option Years' Price: \$295,122.22 **Total:** \$477,822.22

Acquisition Description: Enter into a renewal contract with a qualified Consulting firm to provide state legislative and advocacy services.

Background: Hampton Roads Transit (HRT) achieves public policy goals and objectives, such as increased and reliable funding for maintaining and expanding multimodal transit service levels and funding of state of good repair capital and ongoing operating costs, by contracting for state legislative and advocacy services. The services are utilized to build and maintain positive, collaborative relationships with elected officials, administrative officials, and others who impact public policy and support for HRT. Under the terms of this agreement, the Consultant will work with members and staff of the Virginia General Assembly, the Governor's Administration, and other elected and appointed officials and key stakeholders to support legislative and public policy priorities of the Transportation District Commission of Hampton Roads. The services include, but are not limited to, effective lobbying and advocacy activities, providing consultation and representation on a day-to-day "as needed" basis, and supporting efforts to make improvements to public policy necessary for Hampton Roads to achieve strategic improvements to transit infrastructure and services.

<u>Contract Approach</u>: A Request for Proposals was issued on August 15, 2024. Five (5) proposals were received on September 17, 2024, from the following firms:

- Access Point Public Affairs, LLC (Access Point)
- Cozen O'Connor Public Strategies, LLC
- Legislative Strategies Group
- The Speller Consulting Group, LLC
- Two Capitols Consulting (Two Capitols)

Upon an initial review and evaluation of the technical proposals, Access Point and Two Capitols, were rated best to meet the Scope of Work requirements. The two (2) firms were invited to discuss their proposal and provide technical clarification on their approach to the Scope of Work.

At the conclusion of discussions, both firms were invited for further discussions and negotiations for the purpose of a possible award. Negotiations focused on clarifying assumptions made in establishing pricing and reducing the proposed monthly rates. At the conclusion of negotiations, Best and Final Offers (BAFOs) were requested.

After a review and analysis of the BAFOs received, HRT staff determined that Access Point provided the best value to HRT based on a combination of technical capability and price. Access Point did not offer any concessions as result of the negotiations; however, based on the price analysis performed utilizing the independent cost estimate and historical data, and the fact that the

Title:

State Legislative and Advocacy Services (Renewal)

Contract Amount:

Two Base Years' Price: \$182,700.00
Three Option Years' Price: \$295,122.22 **Total:** \$477,822.22

pricing was obtained in a competitive environment, Access Point's pricing is deemed fair and reasonable. A contractor responsibility review performed confirmed that Access Point is both technically and financially capable of performing the services.

Access Point is located in Virginia Beach, VA and has provided similar services for the City of Suffolk; Northern Virginia Transportation Coalition in McLean, VA; and Chesapeake Regional Healthcare.

The contract period of performance is two (2) base years, with three (3) additional one-year options.

No DBE goal was assigned for this solicitation.

Cost/Funding: This contract will be funded with operating funds.

Project Manager: Noelle Pinkard, Organizational Advancement Officer

Contracting Officer: Fevrier Valmond, Assistant Director of Procurement

Recommendation: It is respectfully recommended that the Commission approve the award of a contract to Access Point Public Affairs, LLC to provide state legislative and advocacy services in the not-to-exceed amount of \$477,822.22.

Solicitation Results

Offeror	Original Offer	Best and Final Offer
Legislative Strategies	\$402,000.00	N/A
Cozen O'Connor Public Strategies, LLC	\$420,000.00	N/A
The Speller Consulting Group, LLC	\$420,000.00	N/A
Access Point Public Affairs	\$477,822.22	\$477,822.22
Two Capitols Consulting	\$576,000.00	\$570,000.00

Title: State Legislative and Advocacy Services (Renewal)

Contract Amount:

Two Base Years' Price: \$182,700.00
Three Option Years' Price: \$295,122.22 **Total:** \$477,822.22

Access Point Public Affairs' Pricing Summary

Base Year 1	Base Year 2	Option Year 1	Option Year 2	Option Year 3	Total Price
\$90,000.00	\$92,700.00	\$95,481.00	\$98,345.43	\$101,295.79	\$477,822.22

Exercise of Options – January 2025									
Contract No.	Title	Description	Total Awarded Value	Period of Performance	Option Year to be Exercised	Total Amount of Option Year			
20-00097A	Ferry Repair Services	To provide ferry repair services on a Task Order basis.	\$925,000.00	1 yr. w/4 1-yr. options	Fourth	\$185,000.00			
20-00097B	Ferry Repair Services	To provide ferry repair services on a Task Order basis.	\$925,000.00	1 yr. w/4 1-yr. options	Fourth	\$185,000.00			
23-00234	Wide Area Network, Internet, and Telephone Services	To provide wide area network, internet, and telephone services.	\$1,022,876.80	1 yr. w/4 1-yr. options	First	\$203,361.36			
23-00240	Uniform Rental Services	To provide uniform rental services for HRT's maintenance staff located at various facilities throughout Hampton Roads.	\$854,482.20	1 yr. w/4 1-yr. options	First	\$169,164.76			

UPCOMING CONTRACTS FOR APPROVAL							
Title Description		Renewal Contract Expiration Date					
Architectural and Engineering Services	To provide comprehensive architectural and engineering services.	1/26/2025					
Audio/Visual Services	To provide audio and visual support services on a Task Order basis.	12/15/2024					
Audit Management System	To provide a cloud-based, fully integrated software solution to deliver strategic value and increase efficiencies through a streamlined internal audit process.	New					
Contract and Vendor Software Solution	To provide a commercial off-the-shelf, Software as a Service Contract and Vendor Management Software solution.	New					
Data Archive Software and Extraction Services for PeopleSoft Financials	To provide a secure commercial off-the-shelf software as a service data archiving management solution for HRT's PeopleSoft Financials application.	New					
Database Administration Managed Services							
Human Resources Temporary Staffing Services	To assist in recruiting and placement efforts for the Human Resources department.	New					
Microsoft Dynamics 365 Finance and Operations Managed Services	To provide managed services for HRT's Microsoft Dynamics 365 Finance and Operations application.	New					
Provision of Facilities Materials and Supplies	To supply and deliver facility materials and supplies on an as needed basis.	09/20/2024					
Provision of Two (2) Non-Revenue Security Vehicles							
Signage Production Services	To provide signage production services.	2/18/2025					
Technology Staffing Services	To provide technology staffing services.	06/23/2024					
Tide Light Rail Bridge Repairs – Smith Creek Bridge	To perform needed repairs to the Tide's Smith Creek Bridge.	New					

Towing and Flat Tire Replacement Services	To provide towing and flat tire replacement services for HRT.	10/29/2024
Transit Amenity Services	To maintain the appearance and cleanliness of HRT's bus, light rail, and ferry passenger amenity stops throughout Hampton Roads.	01/31/2025
Transit Stop Glass Replacement Services	To provide glass replacement services for HRT's various transit stops.	New
Wi-Fi/Networking	To provide equipment and services necessary to modernize, expand, and operate HRT's Network Systems on a Task Order basis.	New