



HAMPTON ROADS TRANSIT

Paratransit Certification Report 12/11/2024 October & November

2 Month Totals	October	Prior Year	November	Prior Year
Applications Processed - 279	145 (+40.8%)	103	134 (+10.7%)	121
New Certifications 161	87	80	74	97
Re-Certifications 104	54	12	50	18
Denials 14	4	11	10	6
Number of Eligible Clients	7,509 (+4.3%)	7,196	7,442 (+2.2%)	7,285
Number of Clients Using the Service	2,410 (+10.7%)	2,177	2,391 (+9.4%)	2,185
Number of eligible clients who did not recertify – 291	150	6	141	8
Sanction Notifications Sent	0	180	0	207
	Eligibility Appeals			
	Filed – 4 Amended – 0 Overturned by Panel – 2 Upheld by Panel – 2			
3rd Quarter Client Suspensions *Waived*	Sanction Appeals			
0 – 7 day 0 – 14 day 0 – 21 day 0 – 30 day	Filed – 0 Amended – 0 Overturned by Panel – 0 Upheld by Panel – 0			