



# HAMPTON ROADS TRANSIT

## Paratransit Certification Report 10/09/2024 August and September

<b>2 Month Totals</b>	<b>August</b>	<b>Prior Year</b>	<b>September</b>	<b>Prior Year</b>
<b>Applications Processed - 344</b>	180 (+39.5%)	129	164 (+32.2%)	124
<b>New Certifications 219</b>	121	108	98	89
<b>Re-Certifications 107</b>	51	17	56	24
<b>Denials 18</b>	8	4	10	11
<b>Number of Eligible Clients</b>	7,608 (+8.1%)	7,039	7,572 (+6.3%)	7,122
<b>Number of Clients Using the Service</b>	2,310 (+6.6%)	2,166	2,348 (+9.6%)	2,142
<b>Number of eligible clients who did not recertify – 308</b>	174	4	134	6
<b>Sanction Notifications Sent</b>	0	0	0	0
	<b>Eligibility Appeals</b>			
	Filed – 3 Amended – 3 Overturned by Panel – 0 Upheld by Panel – 0			
<b>3rd Quarter Client Suspensions *Waived*</b>	<b>Sanction Appeals</b>			<b>3rd Quarter Remaining Sanctions Served</b>
0 – 7 day 0 – 14 day 0 – 21 day 0 – 30 day	Filed - 0 Amended – 0 Overturned by Panel – 0 Upheld by Panel – 0			0