**TRAC Minutes**

**September 2022**

HRT’s Transit Riders Advisory Committee (TRAC) met on September 7, 2022, in the board room in Hampton. Chair Denise Johnson convened the meeting at 6pm. TRAC members in attendance were Chair Denise Johnson (Virginia Beach), Vice Chair Robert Neely (Newport News), Secretary Heather Cutrone (Virginia Beach), Melissa Osborne (Hampton), and Commissioner August Bullock (Newport News).

HRT staff attendees were Amy Braziel, Antoinette White, Robert Scofield, Henry Ryto, and Rodney Davis. Ms. Doreen Cutrone attended as a member of the general-public.

The July minutes were approved. The motion was made by Commissioner Bullock and seconded by Ms. Osborne.

Ms. Amy Braziel, Director of Contracted Services provided an overview on the performance of the Microtransit service. She said the pilot program was launched on July 10, in Newport News and Virginia Beach. HRT was awarded a state grant for the program which will run for six months. Subsequently, the data and feedback will be assessed, and a decision made as to whether or not the program will be continued.

Ms. Antoinette White, Assistant Director of Service Planning, provided a presentation on the October service board that will begin on October 30, 2022. There will be changes on eight northside routes (Routes 101,107,108,112,403,405,415,430). The southside will have three changes (Routes 47, 58, 966), and there will be a new route 980 with a limited number of stops.

Several TRAC members expressed their appreciation for the recently installed shelters in Newport News. Commissioner Bullock complimented the Engineering & Facility staff’s creative approach to some amenities referring specifically to the installation of solar lights over some of the benches in Newport News.

Mr. Rodney Davis, Director of Customer Relations, informed committee members that Engineering & Facilities was interested in their nominations for the installation of additional shelters throughout the network. Mr. Davis said some members had already nominated shelters and that those nominations had been passed on to Engineering & Facilities for review/approval. Mr. Davis also reported on TRAC CAFs. Mr. Davis introduced Newport News Commissioner Mr. Bullock who stated he looked forward to working with TRAC the committee gives him feedback he needs to know.

Chair’s Remarks: Chairperson Denise Johnson thanked the HRT staff and TRAC for their work.

The meeting adjourned at 7 P.M. The next TRAC meeting will be on November 2, 2022, in the board room in Norfolk at 6pm.