**TRAC Minutes**

**January 2023**

HRT’s Transit Riders Advisory Committee (TRAC) met on January 4, 2023, in Hampton at 6 P.M. TRAC members in attendance were Denise Johnson, Robert Neeley, Melissa Osborne, Alyson Swett, and Commissioner August Bullock. HRT staff in attendance were Antoinette White, Linda Carroll, Theresa Dempsey, Kristy Lockhart, Henry Ryto, and Rodney Davis.

The November 2022 minutes were approved as submitted. The motion to approve was by Commissioner Bullock, seconded by Robert Neely.

Antoinette White gave a presentation on the January 15, 2023, service board changes.

* Routes 64 and 121 will become 757 Express.
* Routes 108 and 112 will have their layover time at Lee Hall reduced due to safety concerns at night.
* Routes 6 and 14 will no longer go to Summit Pointe to improve their connectivity at Robert Hall.
* Route 24 will now service Summit Pointe.
* Routes 20, 33, and 960 will be adjusted for the new transfer center at Parks & 19th.
* Route 21’s Gate 5 time point will be eliminated.
* The Route 44 will now serve DNTC on Sundays, and begin service at 5 A.M.
* Route 980 will gain a trip. There will be discussions with Amazon about additional service.

In response to a question by Commissioner Bullock, Ms. White stated the Route 108 will serve the new Amtrak station in Newport News once it opens.

During “Director’s Remarks”, Rodney Davis reviewed CAFs filed by TRAC members. He also reviewed the number of shelter installations in each city.

* 88 shelters and 27 benches in Newport News
* 33 shelters in Hampton
* 17 shelters and 15 benches in Portsmouth
* 31 shelters and 15 benches in Norfolk
* 16 shelters and 8 benches in Chesapeake
* The plan for shelter and bench installation in Virginia Beach is undergoing permit review.

During “Chair’s Remarks”, Denise Johnson thanked HRT staff for their support. In addition, she expressed gratitude to Melissa Osborne and Heather Cutrone for volunteering with literature distribution.

During the Roundtable:

* Melissa Osborne was concerned about downed bus stop sign on the Route 115 at Michigan Street and Queen Street in the vicinity of Asbury Place Town Houses. She also said the sign at Nickerson and Andrews Boulevard (in front of Advanced Auto) is on the ground.
* Robert Neely updated TRAC on Newport News projects.
* Alyson Swett expressed her elation about the number of new bus shelters.
* Commissioner Bullock inquired about bus shelter cleaning responsibilities.

Rodney Davis informed TRAC about problems the Route 980 operators have had adhering to the route. Linda Carroll added it was due to misunderstood Operator instructions.

The meeting adjourned at 6:31 P.M.