



Toll Relief

EXPANDED PROGRAM!



Use the Downtown or Midtown Tunnel? You could save 50% on tolls!

ENROLL TODAY!

Starting November 1, you can enroll in the Toll Relief Program funded by Elizabeth River Crossings (ERC), operators of the Elizabeth River Tunnels. Through the program, eligible residents of Hampton Roads can save hundreds of dollars per year on tolls at the Downtown and Midtown Tunnels. Previous participants must re-enroll each year.

Now open for all Hampton Roads residents with annual income less than \$50,000.

QUESTIONS?

Call 877-762-7824 or visit www.VDOTollRelief.com.

LEARN HOW IT WORKS

When a participant travels through the Downtown or Midtown Tunnel with their approved E-ZPass transponder, a 50% discount will be automatically applied for up to 10 passenger vehicle trips per week (Monday-Sunday). Toll rates vary depending on time of travel. To view the current toll rates, visit DriveERT.com.

CHECK ELIGIBILITY REQUIREMENTS

- Individuals must earn \$50,000 or less per year.
- Must live in Hampton Roads.⁺
- Must drive a passenger vehicle (Vehicles over 2-axles are not eligible).
- Must have a Virginia E-ZPass transponder.*

**Includes Chesapeake, Gloucester County, Hampton, Isle of Wight County, James City County, Newport News, Norfolk, Poquoson, Portsmouth, Suffolk, Virginia Beach, Williamsburg, York County, Franklin, Surry County and Southampton.*

**Upon enrollment, participants will receive a unique code that must be linked to their E-ZPass transponder. Participants can use an existing Virginia E-ZPass transponder, or they can purchase one when they enroll.*

APPLY IN-PERSON FOR TOLL RELIEF

There is no deadline, but enrolling early allows you to start receiving discounts sooner. To enroll, visit one of our service centers. New E-Zpasses are available with an initial balance of \$20. **You must bring the following documents with you when you enroll in-person.**

ONE ACCEPTED PROOF OF RESIDENCY:

- Driver's license
- Mortgage or Lease
- Utility bill
- Military orders

ONE ACCEPTED PROOF OF INCOME:

- W-2, 1099-MISC, or IRS 1040
- Pay stubs (one month)
- Letter from employer
- Self-declaration of no income

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ENROLL AT YOUR NEAREST E-ZPASS SERVICE CENTER →

Norfolk E-ZPass Service Center
1701 Church St., Norfolk, VA 23504
Monday - Friday: 9 a.m. - 7 p.m.
Saturday: 8 a.m. - 1 p.m.

Portsmouth E-ZPass Service Center
4010 Victory Blvd., Portsmouth, VA 23701
Monday - Friday: 9 a.m. - 7 p.m.
Saturday: 8 a.m. - 1 p.m.

DriveERT Customer Care Center
309 County St., Portsmouth, VA 23704
Monday - Friday: 8:00 a.m. to 5:00 p.m.