**TRAC Minutes**

**March 2023**

HRT’s Transit Riders Advisory Committee (TRAC) met on March 1, 2023, in Norfolk at 6 P.M. TRAC members in attendance were Chairperson Denise Johnson, Robert Neely, Melissa Osborne, Ben Grau, Kenneth Moore and Heather Cutrone. HRT staff in attendance were Rodney Davis, Henry Ryto, Linda Carroll, Sherry Dawson, Kevin Brown, and Jonathan Greene.

Sherri Dawson, Director of Transit Development, briefed TRAC on the public meetings pertaining to the proposed light rail extension.

The January minutes were approved as submitted. The motion was by Robert Neely, seconded by Kenneth Moore.

During his Director’s Remarks, Rodney Davis reviewed customer compliments pertaining to TRAC as well as CAFs filed by TRAC members. Mr. Davis provided a report on the number of shelters requested by TRAC. Afterwards, he went on to discuss several upcoming key dates.

In her Chair’s remarks, Denise Johnson thanked HRT staff for their support and expressed her gratitude to the committee.

**During the Roundtable:**

- Mr. Neely informed us he was able to get from Newport News to the DNTC. He said that although it is a long haul, he was able to do it easily.

- Mr. Moore informed the committee about a bus operator who went above the call of duty to help a wheelchair customer.

- Ms. Cutrone asked for clarification about the rule pertaining to passenger round trips. Ms. Carroll explained the rule.

-Mr. Kevin Brown, Manager of Bus Training, asked Ms. Johnson how the TRAC chooses the routes they ride. Ms. Johnson informed him that most committee members ride every day, but to let her know if there were specific routes that the Operations Department wanted members of the committee to ride.

The meeting was adjourned at 6:42pm. The next meeting will be May 3, 2023, in Hampton.