



HAMPTON ROADS TRANSIT

Paratransit Certification Report 12/13/2023 October & November

2 Month Totals	October	Prior Year	November	Prior Year
Applications Processed - 224	103 (-20.2%)	129	121 (+37.5%)	88
New Certifications 177	80	97	97	62
Re-Certifications 30	12	19	18	20
Denials 17	11	13	6	6
Number of Eligible Clients	7,196 (+16%)	6,203	7,285 (+16.3%)	6,265
Number of Clients Using the Service	2,177 (+8.3%)	2,011	2,185 (+8%)	2,024
Number of eligible clients who did not recertify – 14	6	5	8	2
Violation Warning Notifications Sent	180	150	207	143
	Eligibility Appeals			
	Filed – 1 Amended – 0 Overturned by Panel – 1 Upheld by Panel – 0			
3rd Quarter Client Suspensions Waived	Sanction Appeals No Sanctions Processed			
– 7 day – 14 day – 21 day – 30 day	Filed – Amended – Overturned by Panel – Upheld by Panel –			