**TRAC Minutes**

**July 2022**

HRT’s Transit Riders Advisory Committee (TRAC) met on July 6, 2022, in the board room in the Administration building in Norfolk. Chair Denise Johnson convened the meeting at 6pm. TRAC members in attendance were Denise Johnson, Newport News Representative Robert Neely, Virginia Beach Secretary Heather Cutrone, Hampton Representative Melissa Osborne, Norfolk Representative Alyson Swett, and Chesapeake Representative Kenneth Moore.

HRT staff attendees were Jennifer Dove, Steve Florian, Linda Carroll, Lisa Bell, Jessie Stokes, Marie Arnt, Henry Ryto, and Rodney Davis.

General public attendees were Paul Atkinson, Jr., Mr. and Ms. Pender, and Corey Lott.

The May minutes were approved. The motion was made by Heather Cutrone and seconded by Melissa Osborne.

Ms. Jennifer Dove, Grants and Civil Rights Coordinator, provided a presentation on HRT’s Disadvantaged Business Enterprise Goal. She said, HRT’s Triennial DBE goal for FY2023 to 2025 will be 8% (5% race conscious, 3% race neutral). She explained the process for determining the goal. Ms. Dove said the TRAC’s feedback along with feedback from other agencies will be recorded and submitted to the FTA along with the goal.

Mr. Steve Florian, Fare Technology Operations Administrator, provided an update on the plan for the implementation of Mobile Fare Payment. Mr. Florian informed TRAC that Bytemark was the vendor selected to provide mobile fare services.

Mr. Rodney Davis, Director of Customer Relations, reported that Microtransit service would begin on July 10, and the RTS was on track to begin in October. He also reported on TRAC CAFs.

Chair’s Remarks: Chairperson Denise Johnson thanked the HRT staff and TRAC for their work.

The meeting adjourned at 7 P.M. The next TRAC meeting will be on September 7, 2022, in the board room at the headquarters in Hampton at 6pm.