



HAMPTON ROADS  
TRANSIT

# TDCHR **Special Telephonic Meeting** April 9, 2020

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# Agenda

## Meeting topic: coronavirus emergency

- Call to Order & Roll Call
- Comments by Chairman Hunter and CEO William Harrell
- Situation Report
  - Service & Ridership updates: **Essential Service Plan**
  - Financial update
  - Future Meetings
- Discussion & Board Action:
  - Motion to approve ceasing collection of passenger fares in response to emergency event
- Adjourn

# Service Update - Essential Service Plan

- Plan was crafted to provide connectivity to major employment centers and was derived from routes that operate 7 days per week
  - All hospitals will continue to have transit service
- Route structure provides enough coverage to ensure there are no transit network gaps in any city
- All routes will operate hourly (except Peninsula Commuter Routes and certain Max Routes)
- Spans of service will be different than regular weekday service
  - Service will begin later and end earlier in many cases
- Plan was developed to be sized to the anticipated availability of bus operators.

# Service Adjustments - Essential Service Plan

## Essential Service Plan implemented on Tuesday, March 31st

- Routes 43 Portsmouth) and 64 added into the Essential Service Plan and began service on Tuesday March 31
- Two Robert Hall Shuttles created to provide connectivity to the Robert Hall Transfer Center in Chesapeake via Route 13 (6am -7pm) to Liberty Street Transfer in Norfolk and a second shuttle from Military Circle to Robert Hall via Route 15 (6am -11am). Implemented April 1<sup>st</sup> (operates Monday through Saturday)
- Routes 20, 21 and 45 went to 30-minute peak period service Monday through Friday due to higher passenger demand - implemented April 2nd
- Route 103 added one additional early morning trip (5:15 am) to provide early morning service that matches shipyard workers shifts. Implemented April 2nd (Monday through Friday)
- Routes 104 and 112—added 30-minute peak period service Monday – Friday due to passenger loads. Implemented on April 6th
- Adjusted Light Rail Transit start times to 6 am instead of a 7am.implemented on March 31st

# Ridership Update

Snapshot: Ridership decrease on all modes as this event unfolds

% Average <u>Weekday</u> Ridership Decline FY19 to FY20			
Date Range	Bus	Light Rail	Ferry
March 1st - 15th	-10.8%	-14.6%	-38.8%
March 16th - 30th	-43.3%	-53.4%	-73.9%
March 31st – April 5th	-67.0%	-78.3%*	-89.4%

# Ridership Update

- All modes are experiencing significant declines in ridership relative to averages
- Tuesday, March 31st– bus system carried 10,291 passengers, approximately what HRT carries on a normal Sunday

March 31st – April 6 <sup>th</sup> Variance to Daily Average			
Mode	Weekday	Saturday	Sunday
Bus	-67.0%	-65.3%	-56.6%
Light Rail	-78.3%*	N/A*	N/A*
Ferry	-89.4%	-96.0%	-93.1%
Paratransit	-58.5%	-47.3%	-76.7%

# Financial Update

- HRT is tracking COVID expenses utilizing a project number in D365.
- Farebox revenue impact anticipated to be \$2,800,000 below budget, based on free fares from April 10, 2020 through June 10, 2020.
- Negative budget impacts related to COVID-19 will be offset with cost controls and using additional state and federal funding.

# Future Meetings

Ordinarily, HRT cannot hold Commission meetings through telephonic, video, or other electronic means.

During periods of declared emergencies, however, HRT may meet electronically when the sole purpose of the meeting is to address the emergency.

As of today, HRT anticipates holding additional emergency telephonic meetings to discuss the ongoing response of the agency to the COVID-19 crisis.





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# Discussion Board action

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