



HAMPTON ROADS TRANSIT

Paratransit Certification Report 12/09/2020 October & November

2 Month Totals	October	Prior Year	November	Prior Year
Applications Processed - 297	166 (-27.5%)	229	131 (-37.3%)	209
New Certifications 135	82	117	53	90
Re-Certifications 137	66	81	71	93
Denials 25	18	31	7	26
Number of Eligible Clients	5,839 (-14.5%)	6,833	5,814 (-14.8%)	6,826
Number of Clients Using the Service	1,804 (-22.7%)	2,335	1,741 (-24.8%)	2,317
Number of eligible clients who did not recertify – 352	203	123	149	118
Sanction Notifications Sent	336	181	0	0
	Eligibility Appeals			
	Filed – 14 Amended – 9 & 3 given extensions Overturned by Panel – None heard Upheld by Panel – None heard			
3rd Quarter Client Suspensions Pending	Sanction Appeals (336 notices sent 10/23/2020)			
249 – 7 day 0 – 14 day 0 – 21 day 0 – 30 day	Filed – 87 (as of 12/7/2020) Amended – 87 Overturned by Panel – None heard Upheld by Panel – None heard			