



# HAMPTON ROADS TRANSIT

## Paratransit Certification Report 12/11/2018 October & November

<b>2 Month Totals</b>	<b>October</b>	<b>Prior Year</b>	<b>November</b>	<b>Prior Year</b>
<b>Applications Processed - 483</b>	252 (-5.3%)	266	231 (+1.3%)	228
<b>New Certifications 258</b>	141	160	117	125
<b>Re-Certifications 165</b>	85	77	80	81
<b>Denials - 60</b>	26	29	34	22
<b>Number of Eligible Clients</b>	6,900 (+0.9%)	6,837	6,890 (+0.7%)	6,845
<b>Number of Clients Using the Service</b>	2,351 (+1.5%)	2,387	2,334 (-1.3%)	2,365
<b>Number of Pending Applications (Back-log) - 0</b>	0	0	0	0
<b>Sanction Notifications Sent</b>	191	189	0	0
	<b>Eligibility Appeals</b>			
	Filed - 30 Amended – 13 Overturned by Panel – 8 Upheld by Panel – 9			
	<b>3<sup>rd</sup> Quarter Sanction Appeals Notices sent 10/17/18</b>			
96 – 7 day 28 – 14 day 20 – 21 day 30 – 30 day	Filed - 44 Amended – 33 Overturned by Panel – 5 Upheld by Panel – 1			