



HAMPTON ROADS
TRANSIT

RIDERSHIP TRENDS

AS OF JANUARY 31, 2017

gohrt.com

RIDERSHIP SOURCES

AS OF JANUARY 31, 2017

Public agencies have a duty and responsibility to make its records available to the public. Hampton Roads Transit understands that responsibility. As such, Hampton Roads Transit will report ridership data and trends for the last four fiscal years for comparison purposes. The ridership data will be updated monthly by the fourth Thursday.

Ridership is defined as the number of times a passenger boards a Hampton Roads Transit vehicle including transfers from one bus to another. Ridership may also be referred to as Customer Trips, Riders, Passenger Count and Customers.

Data Sources for this Report:

Bus (Local, Commuter, MAX and Shuttle) Ridership data is gathered by the Genfare, Inc. (GFI) farebox onboard each bus. Ridership data also comes from additional manual counts during instances where the farebox is not used, such as enhancement trips for festivals, concerts, etc.

Ferry Ridership is obtained from the daily manifest logs provided by the ferry operators.

Paratransit Ridership is retrieved from the actual passengers transported as tracked by the Trapeze software system, which is a scheduling and dispatching application developed to support the demand response type transit services.

Light Rail Ridership is obtained through the use of automatic passenger counters (APCs) to count the passengers. APCs are infrared sensors that count passengers as they board the vehicles.

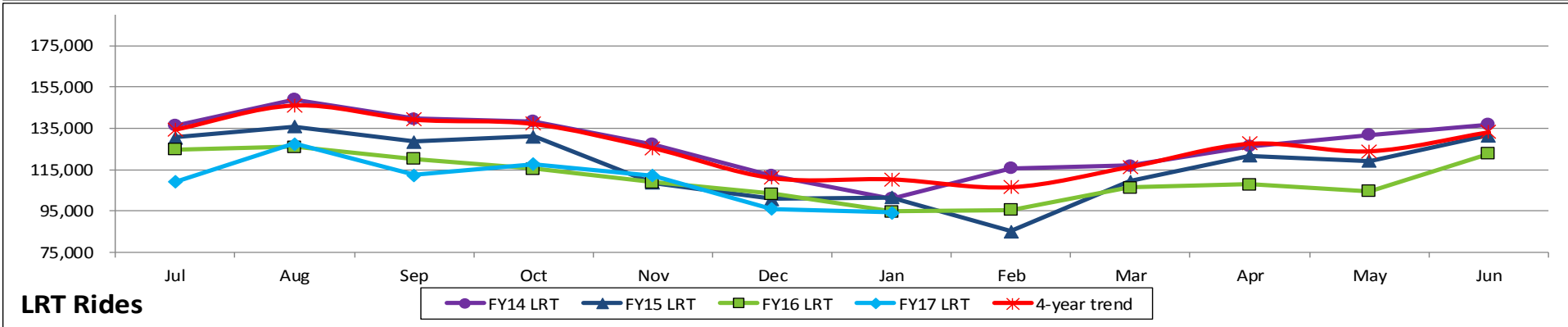
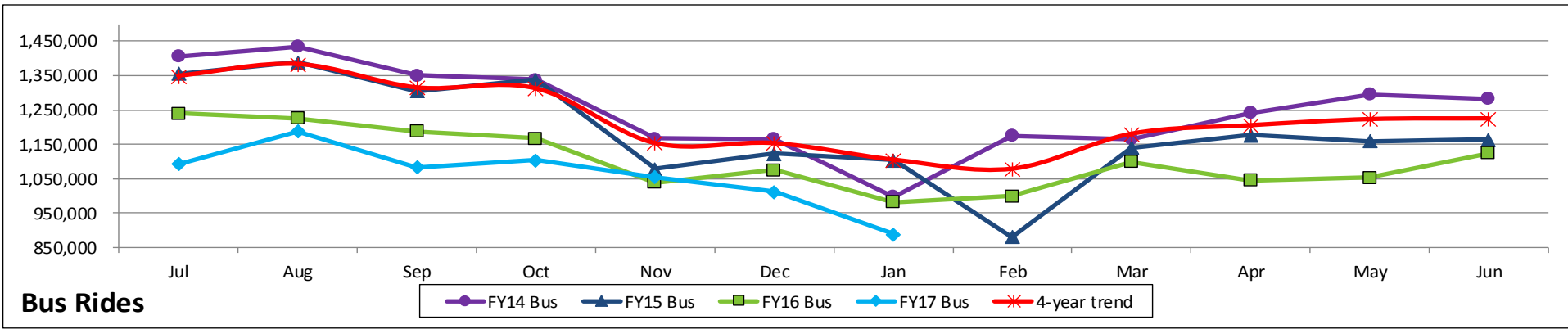
RIDERSHIP TRENDS

AS OF JANUARY 31, 2017

MONTHLY

YEAR-TO-DATE

Jan-FY14	Jan-FY15	Jan-FY16	Jan-FY17	MODE	FY14	FY15	FY16	FY17
997,514	1,103,594	982,426	889,238	BUS TRANSIT	8,862,861	8,694,984	7,918,412	7,425,331
101,146	101,514	94,825	94,273	LRT	904,192	836,869	793,425	769,150
10,967	11,141	8,858	8,134	FERRY	185,794	176,914	143,131	134,326
21,358	26,842	26,975	26,297	PARATRANSIT	176,399	190,551	200,155	209,168
1,130,985	1,243,091	1,113,084	1,017,942	SYSTEM TOTAL	10,129,246	9,899,318	9,055,123	8,537,975



RIDERSHIP TRENDS (cont.)

AS OF JANUARY 31, 2017

MONTHLY				MODE	YEAR-TO-DATE			
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