

Rider Information

Snow bus routes operate Monday – Saturday, from 10 a.m. to *8 p.m., on a 1-hour frequency. No Sunday service will be provided.

* Approximately 8 p.m.

Fares (All Routes Including 757 Express)

All HRT buses, trolleys, and ferries are equipped with electronic fareboxes. Fareboxes accept cash, coins and HRT magnetic-stripe farecards. We cannot make change so please have exact fare when boarding.

One Way	\$2.00
Discounted One Way (DF*)	\$1.00
Go 1-Day Pass	\$4.50
Go 1-Day Pass (DF*)	\$2.25
Go 1-Day Pass Bundle of 5	\$21.00
Go 1-Day Pass (DF*) Bundle of 5	\$10.50
Go 7-Day Pass	\$22.00
Go 30-Day Pass	\$70.00
Go 30-Day Pass (DF*)	\$40.00

*Discounted Fare (DF)

Children (17 & under riding without a fare paying adult or a Student Freedom Pass) and Seniors (65 or older) are required to show the driver I.D. which includes age and photograph. Medicare recipients must show the driver Medicare Card and matching I.D. Paratransit certified patrons must show the driver valid Paratransit I.D. card with a photo I.D. or HRT Discounted Fare I.D. card Customer service (757) 222-6100. Para información en español, por favor llame (757) 222-6100.

Light Rail & Ferry

The Tide Light Rail and the Elizabeth River Ferry will operate every 30-minutes Monday through Saturday between the hours of 10:00 a.m. and *8:00p.m.

*Approximately 8:00 p.m.

Sunday service will be determined based on the severity of the projected inclement weather event.

Naval Station Norfolk Base Express, Paratransit & Microtransit

Naval Station Norfolk Base Express, Paratransit & Microtransit services will not operate in the event snow routes are activated.

HRT Snow Routes

Hampton Roads Transit developed a series of snow routes to be used in the event of regional snowfall. If the forecast calls for snow up to six inches or more, HRT, will announce its decision to either cancel all transit service or operate snow routes by 2:00 p.m. as it relates to HRT's next service

When the snow routes are activated, HRT will severely reduce service to include only core bus routes primarily serving major roads and some transit centers. Passengers may experience service delays and increased wait times due to road conditions.

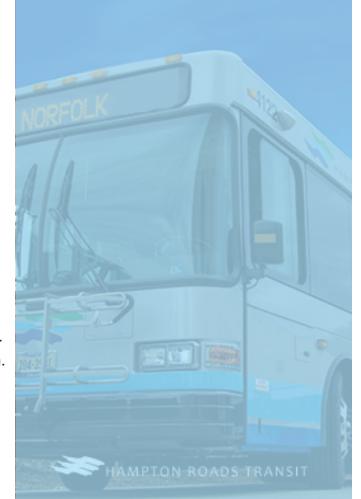
There are 18 routes scheduled to operate on the Southside between Chesapeake, Norfolk, Portsmouth and Virginia Beach, and 6 routes scheduled to operate on the Northside between Hampton and Newport News.

Passengers will be able to board and exit the bus at all regular and temporary bus stops along each snow route.

Buses will not service EMVC, MacArthur Square, and Military Hwy Light Rail Stations during a severe snowfall.

Snow **** Routes

Winter 2025



Customer Service Information

Route Inquiries	(757) 222-6100
Call Center Snow Emergency Hours	9 a.m 8 p.m.
Ticket Sales/Transit Centers	9 a.m 5:30 p.m.
Silverleaf Commuter Station	CLOSED
Traffix Commuter Programs	CLOSED
Newport News Transit Center	CLOSED
Virginia Relay TTY	711

