

Rider Information

Snow bus routes operate Monday – Saturday, from 10 a.m. to 8 p.m., on a 1-hour frequency. No Sunday service will be provided.

Fares (All Routes Including 757 Express)

All HRT buses, trolleys, and ferries are equipped with electronic fareboxes. Fareboxes accept cash, coins and HRT magnetic-stripe farecards. We cannot make change so please have exact fare when boarding.

One Way	\$2.00
Discounted One Way (DF*)	\$1.00
Go 1-Day Pass	\$4.50
Go 1-Day Pass (DF*)	\$2.25
Go 1-Day Pass Bundle of 5	\$21.00
Go 1-Day Pass (DF*) Bundle of 5	\$10.50
Go 7-Day Pass	\$22.00
Go 30-Day Pass	\$70.00
Go 30-Day Pass (DF*)	\$40.00

*Discounted Fare (DF)

Children (17 & under riding without a fare paying adult or a Student Freedom Pass) and Seniors (65 or older) are required to show the driver I.D. which includes age and photograph. Medicare recipients must show the driver Medicare Card and matching I.D. Paratransit certified patrons must show the driver valid Paratransit I.D. card with a photo I.D. or HRT Discounted Fare I.D. card. Customer service (757) 222-6100. Para información en español, por favor llame (757) 222-6100.

Trip Definition

A trip is defined as the point at which the passenger boards the vehicle until the vehicle reaches the next published terminal point. After reaching the terminal point, all passengers must exit the vehicle. If the passenger desires to use the same bus for the next portion of the trip, the customer must reboard to begin the next trip. At that point, the customer must pay for the next portion of the trip.

HRT's Non-Discrimination Policy

Hampton Roads Transit (HRT) operates its programs and services without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act. Anyone who believes s/he has been subject to an unlawful discriminatory practice by HRT under Title VI may file a complaint by calling (757) 222-6000 and requesting to speak to the Title VI Compliance Officer

Customer Service Information

Route Inquiries	(757) 222-6100
Call Center Snow Emergency Hours	9 a.m. – 8 p.m.
Ticket Sales/Transit Centers	9 a.m. - 5:30 p.m.
Silverleaf Commuter Station	CLOSED
Traffix Commuter Programs	CLOSED
Newport News Transit Center	CLOSED
Virginia Relay TTY	711

HRT Snow Routes

Hampton Roads Transit developed a series of snow routes to be used in the event of regional snowfall. If the forecast calls for snow up to six inches or more, HRT, will announce its decision to either cancel all transit service or operate snow routes by 2:00 p.m. as it relates to HRT's next service day.

When the snow routes are activated, HRT will severely reduce service to include only core bus routes primarily serving major roads and some transit centers. Passengers may experience service delays and increased wait times due to road conditions.

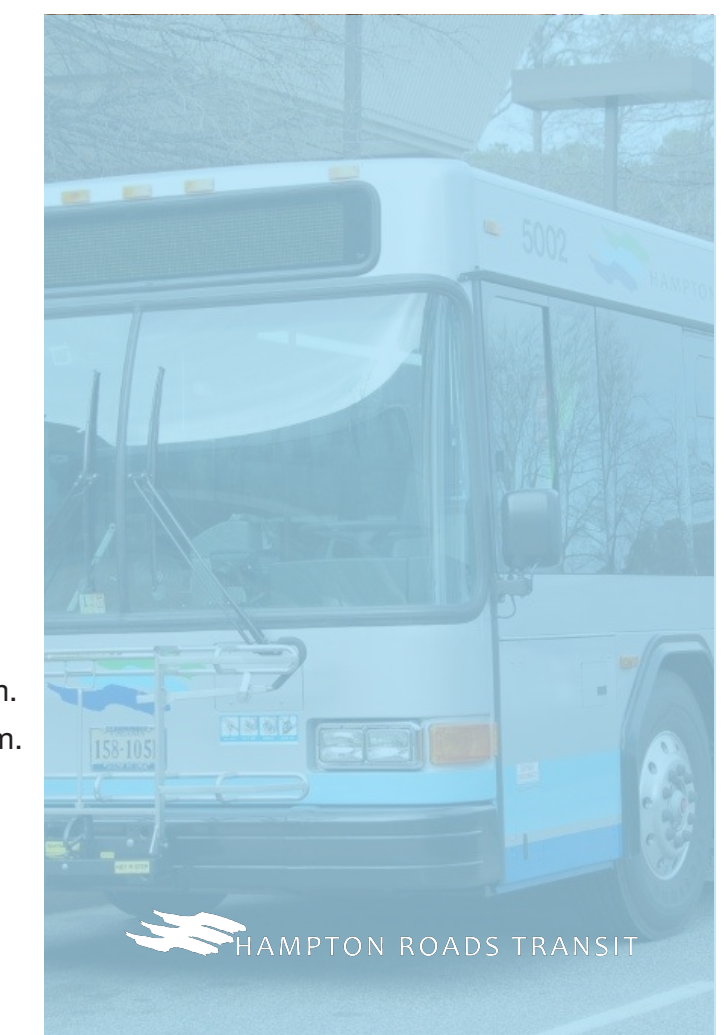
There are 19 routes scheduled to operate on the Southside between Chesapeake, Norfolk, Portsmouth and Virginia Beach, and 6 routes scheduled to operate on the Northside between Hampton and Newport News.

Passengers will be able to board and exit the bus at all regular and temporary bus stops along each snow route.

Buses will not service EMVC, MacArthur Square, Ballentine/Broad Creek and Military Hwy Light Rail Stations during a severe snowfall.

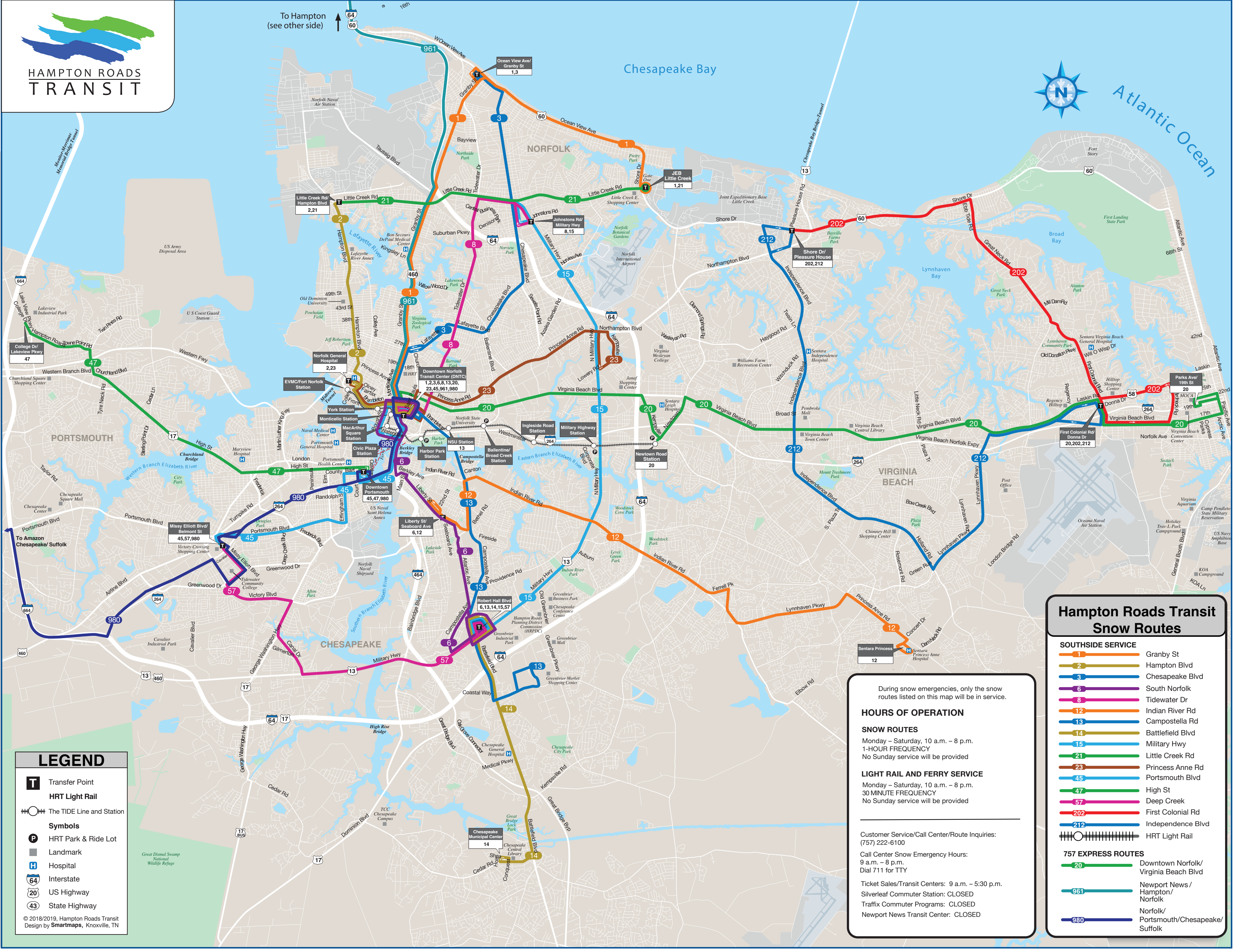
Snow Routes

Winter 2024-2025





To Hampton
(see other side)



LEGEND

- T** Transfer Point
- HRT Light Rail**
- The TIDE Line and Station**
- Symbols**
- P** HRT Park & Ride Lot
- H** Hospital
- 64** Interstate
- 20** US Highway
- 43** State Highway

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During snow emergencies, only the snow routes listed on this map will be in service.

HOURS OF OPERATION

SNOW ROUTES
Monday – Saturday, 10 a.m. – 8 p.m.
1-HOUR FREQUENCY
No Sunday service will be provided

LIGHT RAIL AND FERRY SERVICE
Monday – Saturday, 10 a.m. – 8 p.m.
30 MINUTE FREQUENCY
No Sunday service will be provided

Customer Service/Call Center/Route Inquiries:
(757) 222-6100

Call Center Snow Emergency Hours:
9 a.m. – 8 p.m.
Dial 711 for TTY

Ticket Sales/Transit Centers: 9 a.m. – 5:30 p.m.
Silverleaf Commuter Station: CLOSED
Traffix Commuter Programs: CLOSED
Newport News Transit Center: CLOSED

Hampton Roads Transit Snow Routes

SOUTHSIDE SERVICE

- 1** Granby St
- 2** Hampton Blvd
- 3** Chesapeake Blvd
- 6** South Norfolk
- 8** Tidewater Dr
- 12** Indian River Rd
- 13** Campstellla Rd
- 14** Battlefield Blvd
- 15** Military Hwy
- 21** Little Creek Rd
- 23** Princess Anne Rd
- 45** Portsmouth Blvd
- 47** High St
- 57** Deep Creek
- 202** First Colonial Rd
- 212** Independence Blvd
- HRT Light Rail**

757 EXPRESS ROUTES

- 20** Downtown Norfolk/Virginia Beach Blvd
- 961** Newport News/Hampton/Norfolk
- 980** Norfolk/Portsmouth/Chesapeake/Suffolk