



HAMPTON ROADS

TRANSIT

RIDERSHIP TRENDS

AS OF OCTOBER 31, 2016

gohrt.com

RIDERSHIP SOURCES

AS OF OCTOBER 31, 2016

Public agencies have a duty and responsibility to make its records available to the public. Hampton Roads Transit understands that responsibility. As such, Hampton Roads Transit will report ridership data and trends for the last four fiscal years for comparison purposes. The ridership data will be updated monthly by the fourth Thursday.

Ridership is defined as the number of times a passenger boards a Hampton Roads Transit vehicle including transfers from one bus to another. Ridership may also be referred to as Customer Trips, Riders, Passenger Count and Customers.

Data Sources for this Report:

Bus (Local, Commuter, MAX and Shuttle) Ridership data is gathered by the Genfare, Inc. (GFI) farebox onboard each bus. Ridership data also comes from additional manual counts during instances where the farebox is not used, such as enhancement trips for festivals, concerts, etc.

Ferry Ridership is obtained from the daily manifest logs provided by the ferry operators.

Paratransit Ridership is retrieved from the actual passengers transported as tracked by the Trapeze software system, which is a scheduling and dispatching application developed to support the demand response type transit services.

Light Rail Ridership is obtained through the use of automatic passenger counters (APCs) to count the passengers. APCs are infrared sensors that count passengers as they board the vehicles.

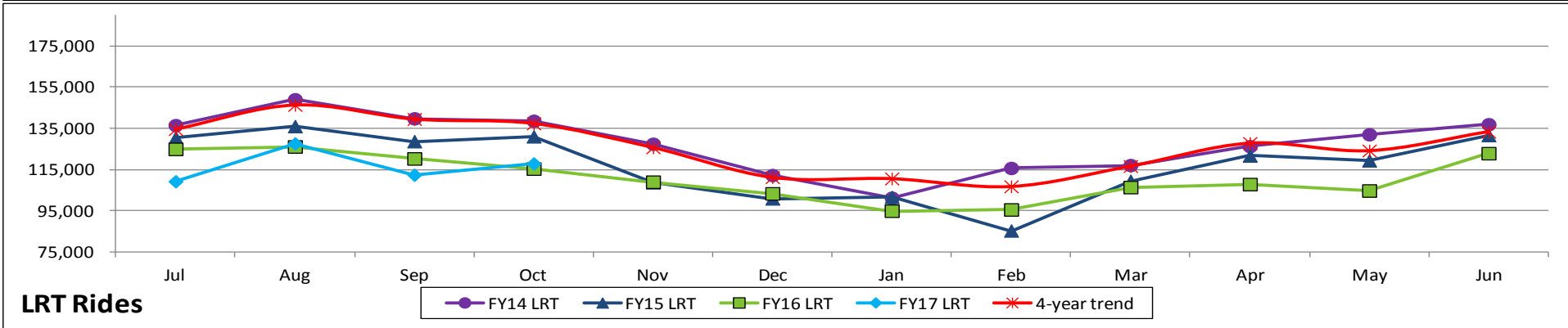
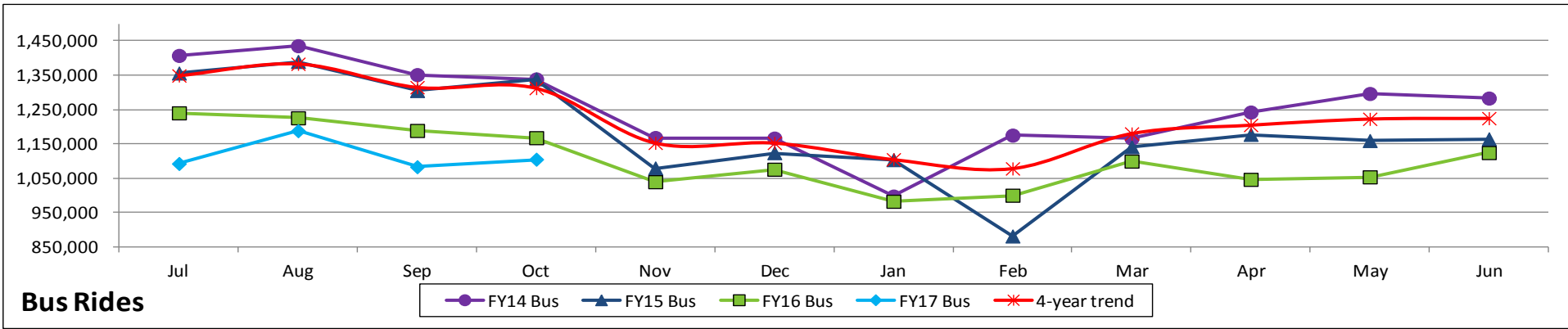
RIDERSHIP TRENDS

AS OF OCTOBER 31, 2016

MONTHLY

YEAR-TO-DATE

Oct-FY14	Oct-FY15	Oct-FY16	Oct-FY17	MODE	FY14	FY15	FY16	FY17
1,338,302	1,338,466	1,167,459	1,104,796	BUS TRANSIT	5,531,132	5,388,081	4,820,994	4,467,764
138,490	130,958	115,293	117,784	LRT	563,548	525,940	486,413	466,737
23,123	24,936	16,515	17,596	FERRY	136,910	135,938	105,426	98,680
28,218	30,334	30,587	31,205	PARATRANSIT	106,132	111,634	116,511	123,420
1,528,133	1,524,694	1,329,854	1,271,381	SYSTEM TOTAL	6,337,722	6,161,593	5,529,344	5,156,601



RIDERSHIP TRENDS (cont.)

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